

# **SMTP Information gathering**

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#### Introduction

E-mail is present in nearly every organization

- We all understand how it works
  - How envelope and headers work
  - How it can be spoofed
  - How it can be read in transit
  - What a message looks like
  - What to say and what to keep to ourselves



But what does a message tell about its sender?



#### **SMTP Control information**

What makes SMTP messages so interesting?

- Control information is embedded in the message
  - Some headers are mandatory, others can be stripped
  - All of them usually end up stored in the mailbox

- Mailing list archives
  - Public logs of our communications
  - Stored over the years
  - The ultimate SMTP information gatherer source!



## SMTP Network mapping

- Received headers: an advanced "record route"
  - Probably the most well-known information gathering aspect of SMTP
  - Mandatory, per RFC2821: each node adds its header, no one touches the headers
  - Used to prevent mail loops and debug delivery
  - Strip with caution



# SMTP Network mapping (II)

### Each relay adds

- IP address of sending gateway
- FQDN of receiving server
- Transfer protocol
- MTA server software
- Timestamp, including time zone

```
Received: from relay.example.com (201.20.51.192)
by neutralbit.com (Postfix) with ESMTP id 35B83500EC
for <IImora@neutralbit.com>; Mon, 15 May 2006 20:26:52 +0000
(UTC)
```



## SMTP Network mapping (III)

- Not a traceroute...
  - SMTP path, not at the IP level
- ... but has its own advantages
  - Allows us to peek behind NAT and firewalls
  - Point-to-point relaying
  - It is initiated by the victim, part of the communication
- Not rocket science
  - Everybody knows about them, but are we conscious of what they tell about us?



# SMTP Network mapping (IV)

# Corporate IP subnetting

- Received header addresses are not translated
- Internal IP addressing scheme
- Type of connection to the internet

```
Received: from smtp. example. com (6. Net-45-12-192. dynamiclP. example. net [192.12.45.6])
by mail. example. org (Postfix) with ESMTP id OABOE147B1

Received: from smtp. example. com (smtp. example. com [172.18.5.21])
by mx1. example. com (8. 11. 6/8. 11. 6) with ESMTP id i82sokwis;

Received: from vaio (172.16.1.100)
by smtp. example. com (Postfix) with ESMTP id i82shwk;
```



# SMTP Network mapping (V)

- Corporate Internet access policies
  - Centralized Internet access?
  - Each location has a public connection?

```
Received: from mx1.uk.example.com ([195.166.192.8])
by vger.kernel.org

From: John Doe <jdoe@uk.example.com>
```

```
Received: from smtp.de.example.com ([32.1.120.11])
by vger.kernel.org
From: Pam Plinas <pplinas@de.example.com>
```



## SMTP Network mapping (VI)

- Server fingerprinting
  - Software and versions
  - Location based on time zones

```
Received: from mx2.example.mil [192.18.1.12]
by gatekeeper with POP3 (fetchmail-6.3.0)
for <j doe@example.com> (single-drop); Mon, O2 Jan 2006 14:43:41 -0800
(PST)

Received: from mx1.example.mil ([192.168.1.2])
by mx2.example.mil with Microsoft SMTPSVC(6.0.3790.211);
Tue, 3 Jan 2006 07:44:01 +0900
```



## SMTP Network mapping (VI)

- Relay link information
  - SMTP Link encryption

```
Received: from lappy (192.168.1.4) by pub.example.net (qmail) with ESMTP ID MGO007DA (SSL/TLS, 3DES, CBC mode, keysize 192 bits); 8 Sep 2006 16:40:03 +0200
```

```
Received: from [24.26.7.196] (ilm.example.com [24.26.7.196]) (using TLSv1 with cipher DHE-RSA-AES256-SHA (256/256 bits)) (No client certificate requested)
```



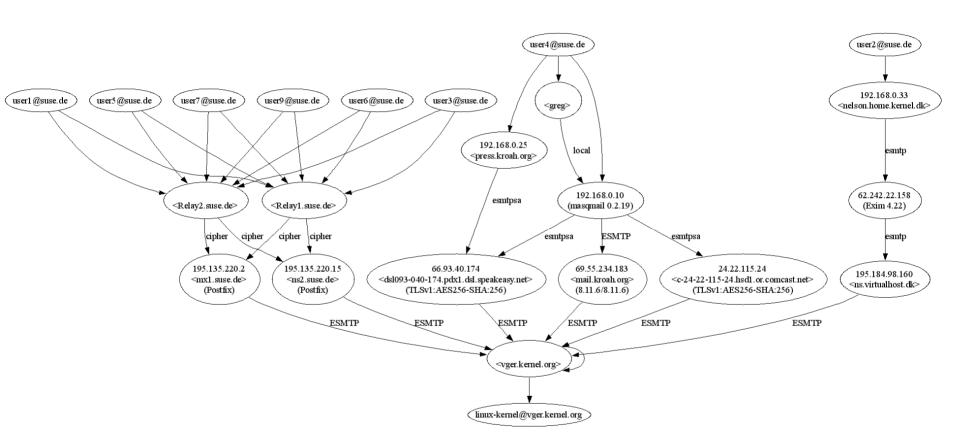
## SMTP Network mapping (VII)

- Graphic representation of SMTP paths
  - Definitively flashier than staring at logs
  - Parsing of "Received" headers is challenging
  - Absorb more information at once
  - One image...

- A few examples
  - Data extracted from Linux kernel mailing list
  - Around 3 months in early 2006



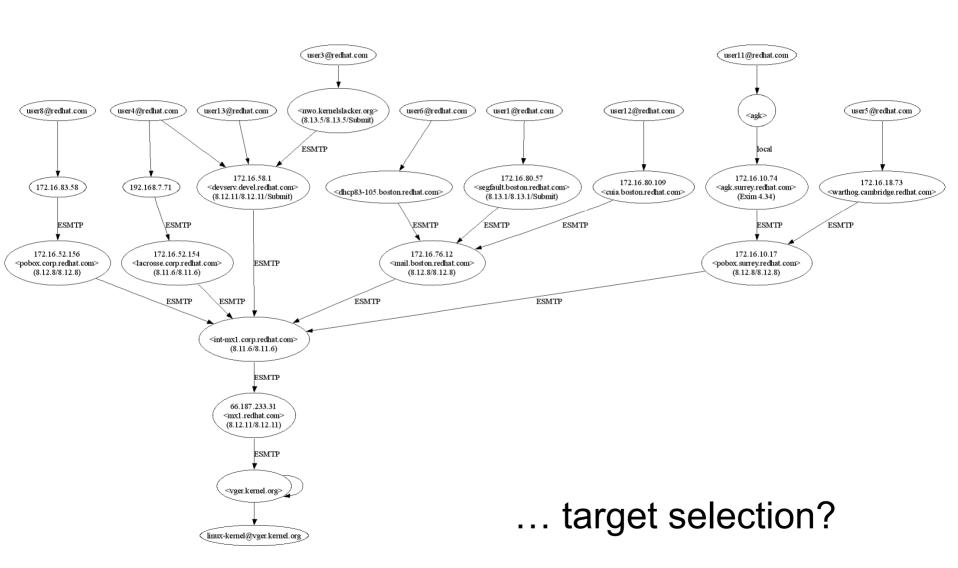
## SMTP Network mapping (VIII)



### spot the telecommuters ...

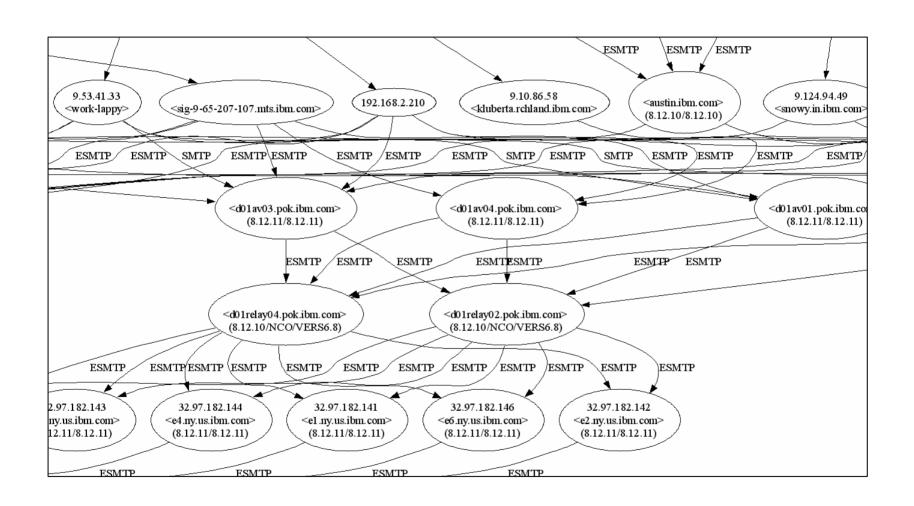


## SMTP Network mapping (VII)





## SMTP Network mapping (IX)



## where is wally?



## Client fingerprinting

- Based on a different set of headers
  - User-Agent
  - X-Mailer
  - X-MIME-OLE

- Excellent level of details
  - Down to the patch level

Not used for anything else



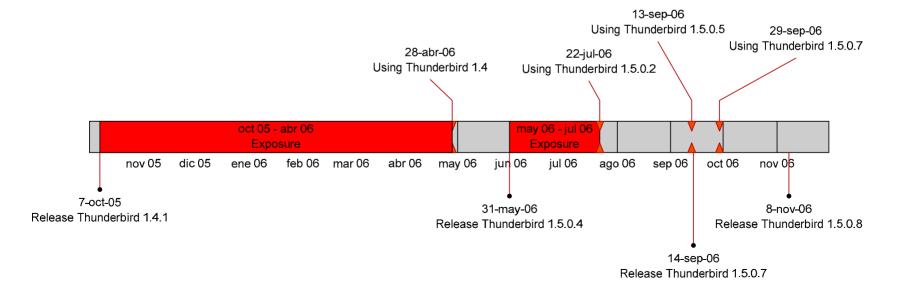
## Client fingerprinting (II)

```
X-Mailer: Microsoft Office Outlook, Build 11.0.5510
User-Agent: Thunderbird 1.5.0.7 (Windows/20060909)
X-Mailer: ColdFusion MX Application Server
X-Mi meOLE: Produced By Mi crosoft Mi meOLE V6.00.2900.2962
X-Mailer: Evolution 2.2.3 (2.2.3-4.fc4)
X-Mailer: iPlanet Messenger Express 5.2 Patch 2 (built Jul 14 2004)
X-Mailer: Lotus Notes Release 5.0.6a January 17, 2001
User-Agent: Squirrel Mail/1.4.3a
User-Agent: Wanderlust/2.12.0 (Your Wildest Dreams) SEMI/1.14.6 (Maruoka)
 FLIM/1.14.7 APEL/10.6 MULE XEmacs/21.5 (beta21)
 (corn) (+CVS-20050720) (i 386-suse-linux)
```



## Client application usage

- Long term analysis
  - If we get access to a long stretch of messages
  - Plot client mailers over time...
  - then add mailer release dates





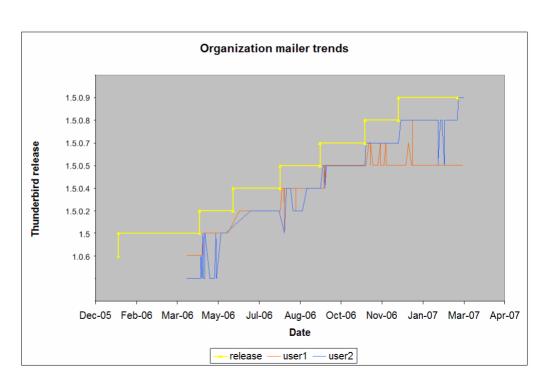
## Client application usage (II)

## Organization trend analysis

 With enough e-mails, we can find out details about the organization policies

- Patching policies
- Application usage
- Security gaps
- Policy exceptions

...maybe not just for SMTP servers?





## Usage trends

- Other interesting facts can be guessed
  - Same e-mail address + alternating mailers + multiple IP addresses → multiple locations (home / work?)
  - Same e-mail address + same mailer + multiple IP addresses → take the laptop home
  - Various e-mail domains + same mailer + same IP address → non-corporate mail at work
  - Changing "Date" time zones → user on the go?



## Other interesting headers

### Indirect sources of information

- Implementation differences
  - Ordering of headers
  - Quoted replies
- Custom X-Headers
  - X-Originating-IP, etc.
  - Antivirus / Antispam

```
Subject: Re: [RELEASE 4] Testing patch #49192
Date: Tue, 21 Feb 2006 10: 21: 14 +0100
X-Originating-IP: 10. 2. 1. 122
X-Virus-Scanned: by amavisd-new-20030616-p10
(Debian)
X-Spam-Checker-Version: SpamAssassin 3. 0. 2 (2004-
11-1
```

X-Spam-Status: No, score=-1.4 required=2.0

- Message contents
  - User data
  - Encoding data

```
<!DOCTYPE HTML PUBLIC "-//W3C//DTD HTML 4.0 Transitional//EN">
<HTML><HEAD>
<META http-equiv=Content-Type content="text/html; charset=iso-8859-1">
<META content="MSHTML 6.00.6000.16414" name=GENERATOR></HEAD>
<BODY>
<DIV><SPAN class=044560813-09032007><FONT face=Verdana size=2>Dear user,</FONT></SPAN></DIV>
<IMG height=92 src="cid:044560813@09032007-1B02" width=191</td>
```



## Other interesting headers (II)

### Indirect sources of information

Encoded data in unsuspecting headers

```
Message-ID: <Pi ne. LNX. 4. 21. 0611280421440. 26304-100000@exampl e. org>
```

Message-ID: <1103. 203. 41. 53. 196. 1128283359. squirrel@mail.example.com>

Message-ID: <11363603. 1154544476739. JavaMail.root@as. example. net>

Content-Type: multipart/mixed; boundary=Apple-Mail-1-944594902



### Conclusions

- Strip unneeded information at border gateways whenever possible
- Find out what has already leaked and fix it
- Analysis relies on client provided data, handle with care

# Thank you!

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