

## Abuse of CPE Devices and Recommended **Fixes**

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> August 7, 2014 Black Hat USA 2014



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DM-0001511



## **Based on a CERT whitepaper**

# "Abuse of Customer Premise Equipment and Recommended Actions"

Goals:

- 1. Make sure everyone is on the same page
- 2. Measure what we've all assumed
- 3. What we need to do about the problem



### What is CPE?

#### "Customer Premise Equipment"

Home router PBX

Phones

i.e. what interfaces with the telco provider



## Threats that abuse CPE (I)

The home router is a network proxy for most things on your home network

So own that and you control even well-defended devices on the home network

DNS changer botnet

- Attempted to reconfigure home router DNS server to only use adversary's DNS server
- See FBI's "Operation Ghost Click"

## Threats that abuse CPE (II)

DDoS – DNS reflection and amplification

- Home routers run a recursive DNS server
- If it is misconfigured to be "open"

-Anyone can ask it anything

Spoof UDP packets with target in source IP

Reflection

• Anonymizes attacker, makes hard to block

Amplification

- Responses are 20 times larger than requests
- (up to 50 times if DNSSEC is used)

### How many open resolvers?



Data source: OpenResolverProject

It's hard to say exactly what device is the open resolver.

But the link speed of the connection gives a good clue as to if it is a home or small-business user as compared to an enterprise

- Enterprises usually lease lines, or are high-speed
- Small users tend to be on DSL, cable, etc.



# Where are they? – Internet connection and speed baseline



Connection type and speed data source: Neustar



#### Where are they? – Open resolver link speed



#### Where are they?

#### They're on DSL links

- 11% of the Internet
- 50% of open resolvers

They're not on enterprise links

Thus it seems the open resolver issue is disproportionately a CPE issue.



#### What do we do?

Device manufacturers need a path for continuous upgrades

Implement source address validation

Reconfigure each device so it can't be leveraged quite so effectively

Responsibility to manufacturers and providers



## **Continuous upgrades**

- Current regime is fire-and-forget
- There is little to no user interface
- Updates, such as they are, are very manual
- Home routers may not be replaced until they break
  - They're not shiny or forced into obsolescence like phones
- There's no path for continuous upgrades
  - And there are plenty of vulnerabilities to exploit<sup>1</sup>

<sup>1</sup> CVE-2014-0356, CVE-2014-0354, CVE-2014-0353, CVE-2014-1982, CVE-2014-2925, CVE-2014-3792, CVE-2013-4772, CVE-2014-2719, CVE-2013-5948, CVE-2014-0337, CVE-2014-1599, CVE-2013-3365, CVE-2013-3098, CVE-2014-0329, CVE-2013-3090, CVE-2013-3087, CVE-2013-3084, CVE-2013-6343, CVE-2014-0659, CVE-2013-7282, CVE-2013-7043, CVE-2013-6918, CVE-2013-3095, CVE-2013-2271, CVE-2013-5703, CVE-2013-6027, CVE-2013-6026



### Source address validation

Prevent forged packets from being sent in the first place

http://tools.ietf.org/html/bcp38 (also BCP 84)

www.icann.org/en/committees/security/sac004.txt

This has been well documented for a while now

No seriously, please.

- @ customer-facing edge
- @ data centers

## Responsibility

Who is responsible for the data emitted or forwarded as the result of misconfigurations and errors?

- Manufacturers
- Providers who manage configs

The incentives must be arranged so that those responsible can and will fix the issues.



## **Responsibility – proper incentives**

Short-term individual costs are trumping long-term community gains

- This is predicted by game theory.
- Well, predicted for irrational agents under certain conditions

These public Internet health risks are treated as externalities and "not my problem"

These risks need to be internalized and shared evenly somehow







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