



**black hat**<sup>®</sup>  
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EXCEL / LONDON, UK



 #BHEU / @BLACKHATEVENTS



Sonia Burney



Solutions Architect  
@soniaburney



Brent Maynard



Security Architect  
@baammers





# What is Credential Abuse?



## Credential Theft: How do they do it?

Phishing Kits

Keyloggers

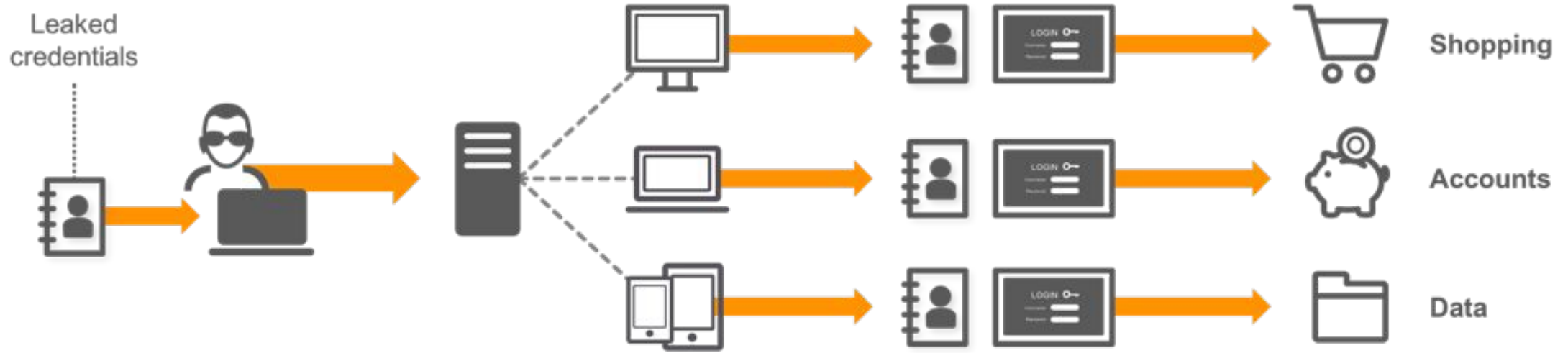
Hijack Behavior

Credential Leaks





**BUY CREDENTIALS**      **VERIFY CREDENTIALS**      **LOG IN**      **FINANCIAL GAIN**

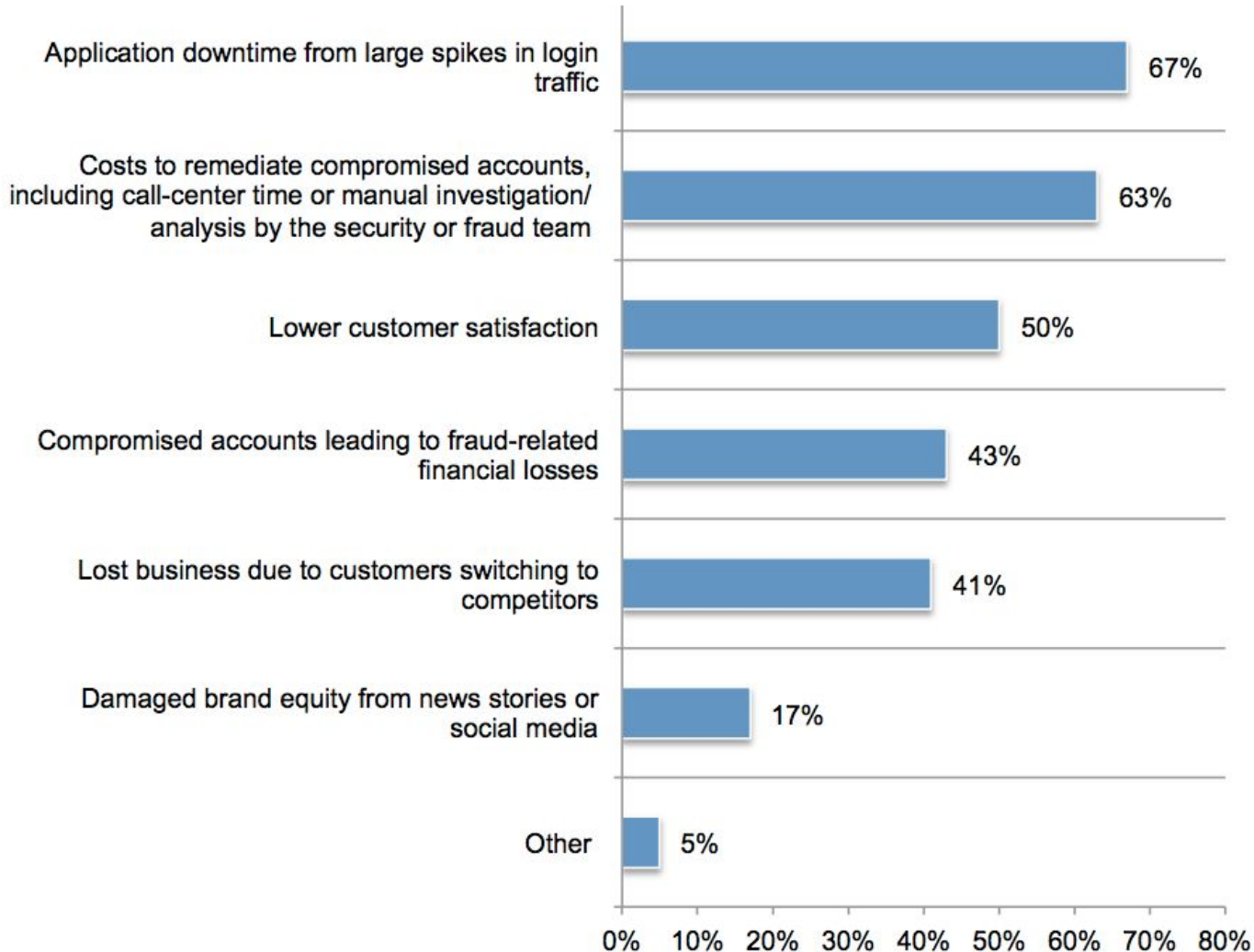


**FRAUDSTER**      **BOTNET**      **CUSTOMER SITE**      **END USER ASSETS**





## Negative Consequences Resulting from a Credential Stuffing Attack



Total annualized cost of credential stuffing, excluding fraud, can average more than \$6 million

Monetary cost of fraud due to credential stuffing attacks ranges from \$546K to \$54 million



45 major brand websites

Included retail, banking, travel, media, gaming and other industries

24 hour data collection period during September 2017

420 distinct botnet signatures identified

34,225,052 unique accounts targeted

**591,774,594 Total logins observed**

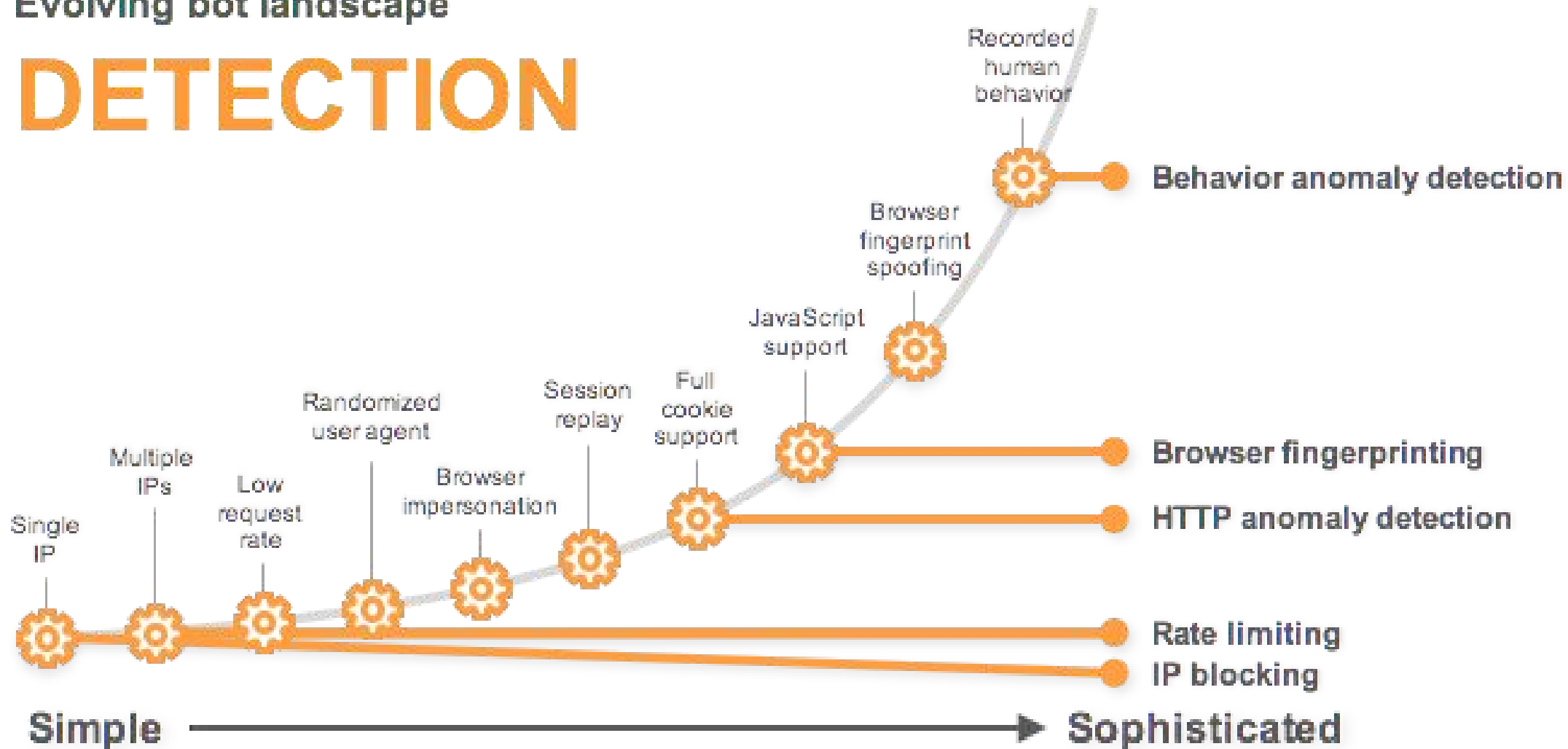
**393,924,296 Detected as malicious**

**66%**

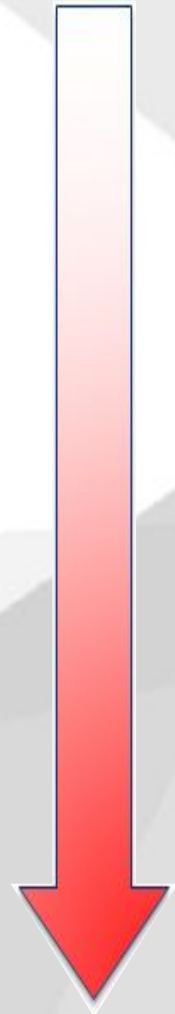
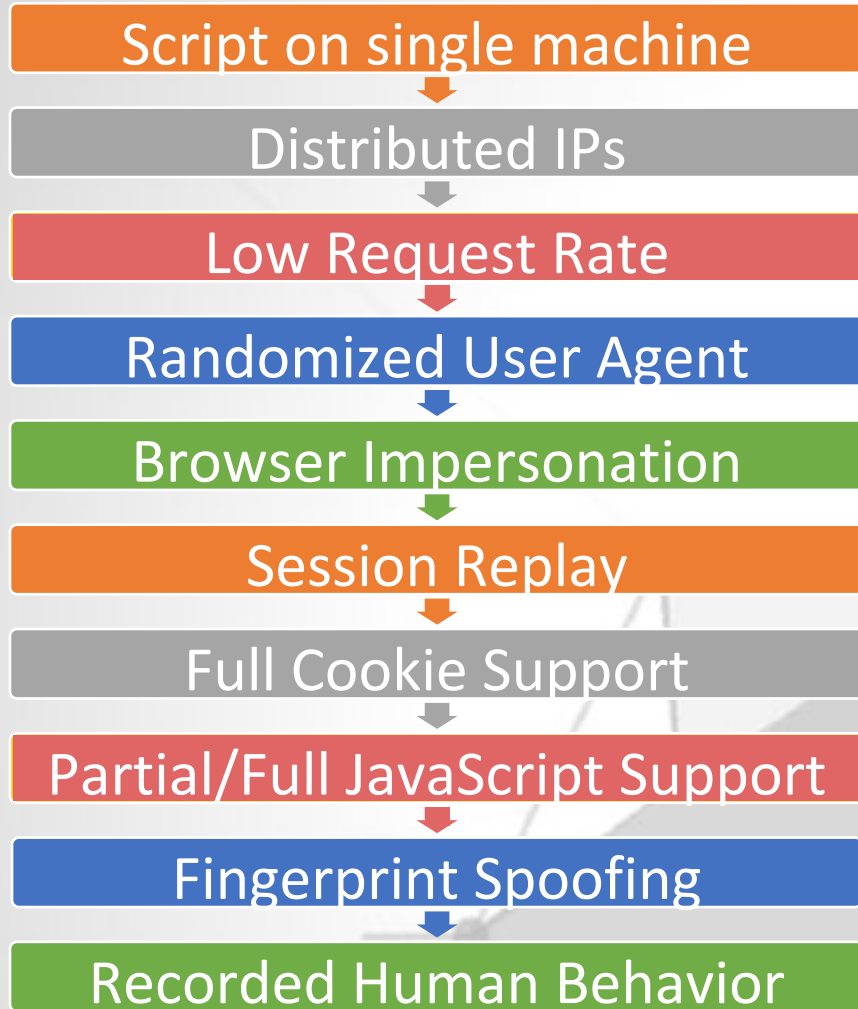


## Evolving bot landscape

# DETECTION

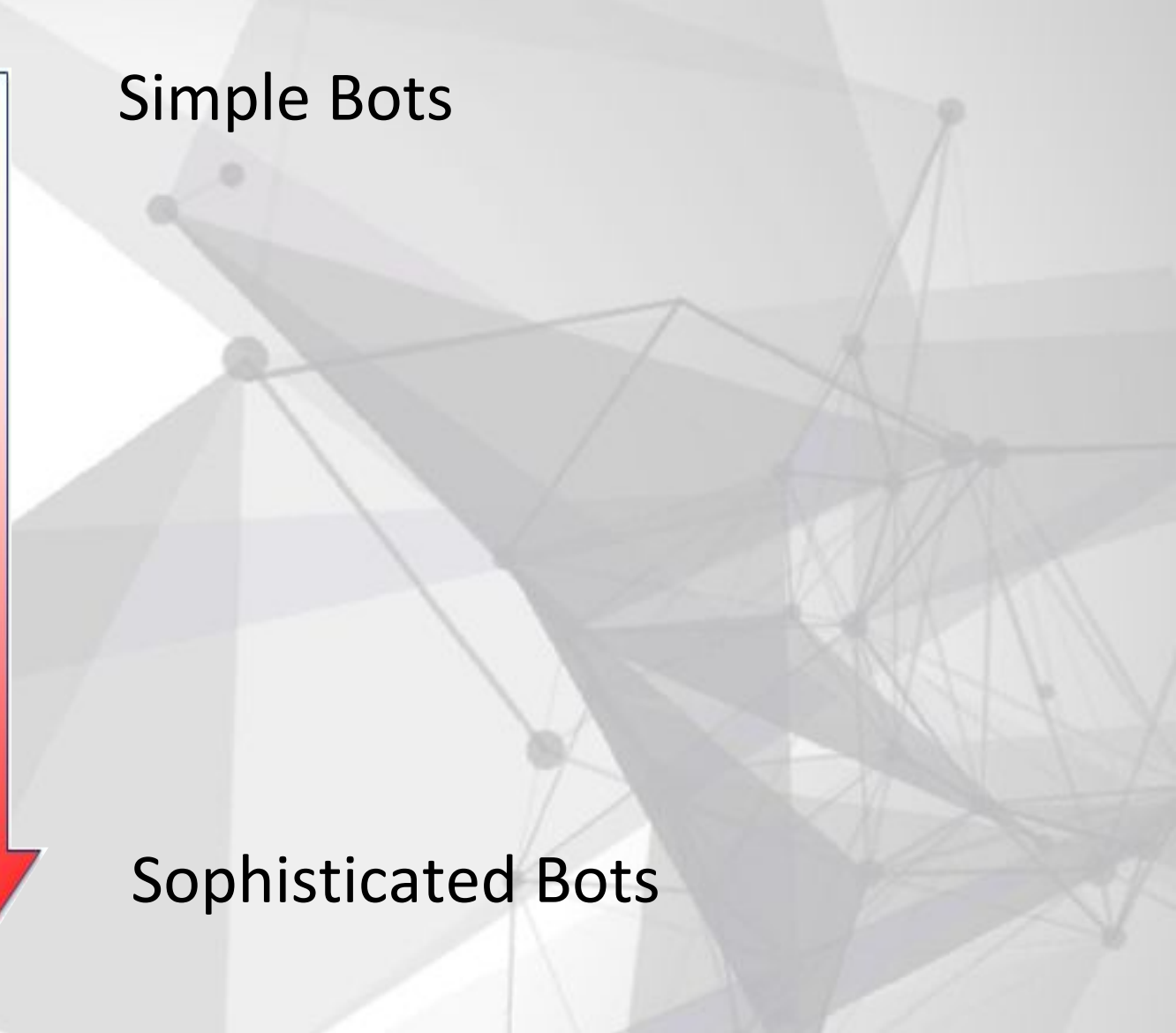


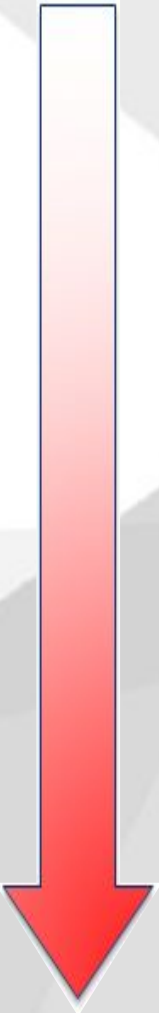
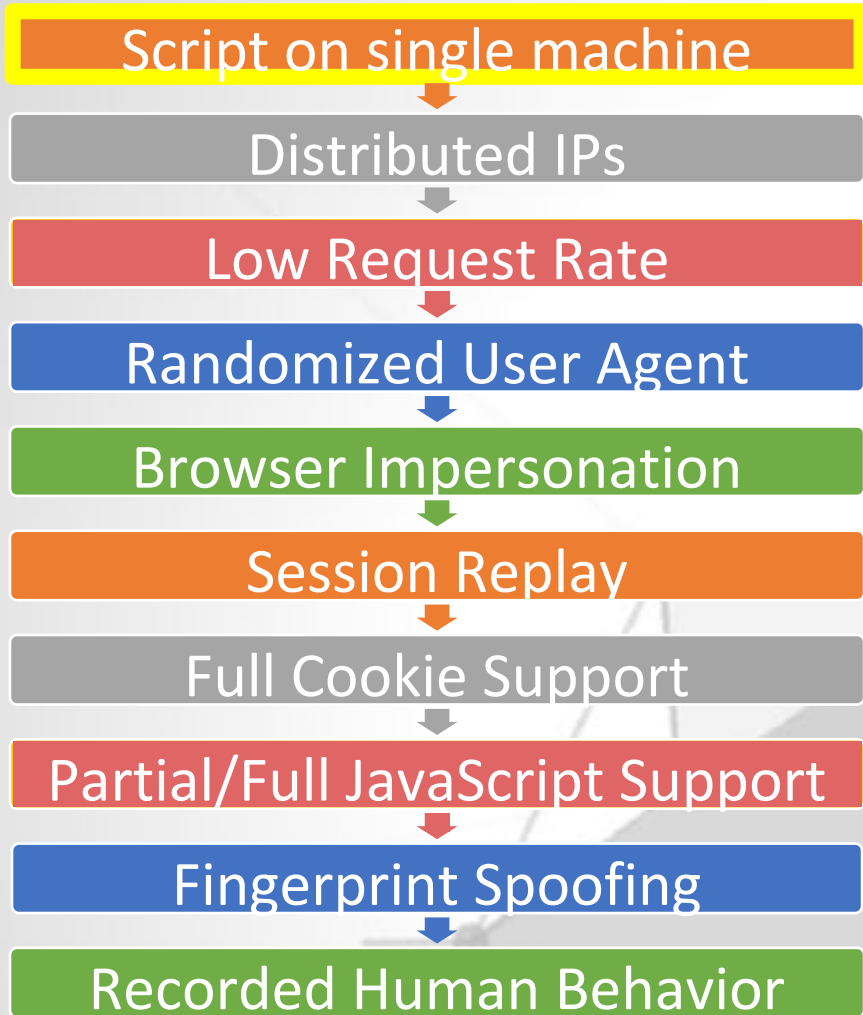




Simple Bots

Sophisticated Bots

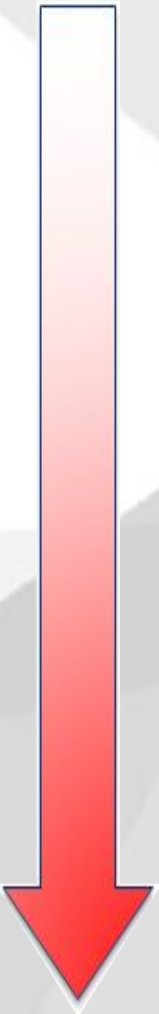
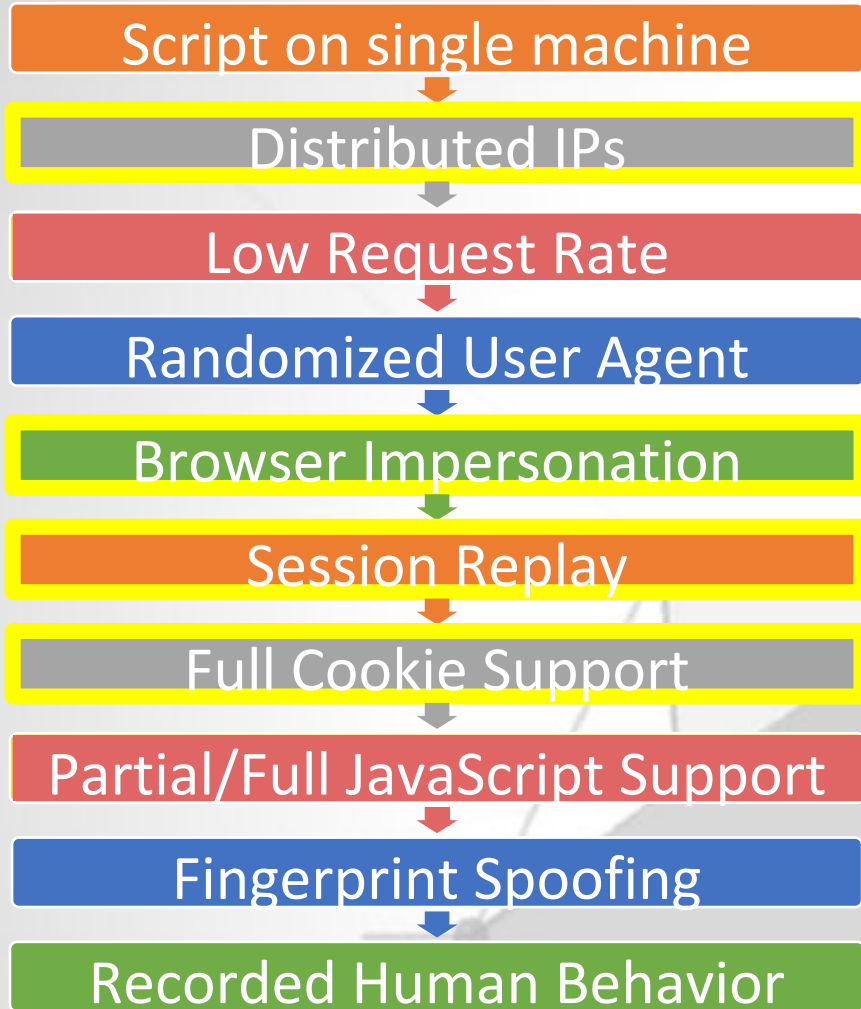




Simple Bots

**Rate Detection**

Sophisticated Bots

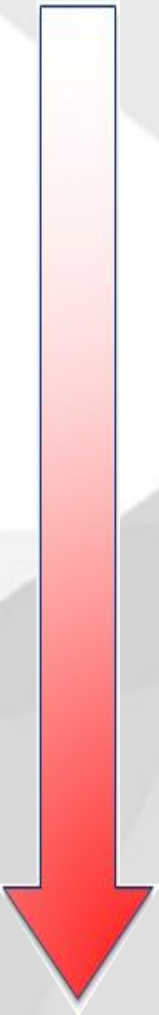
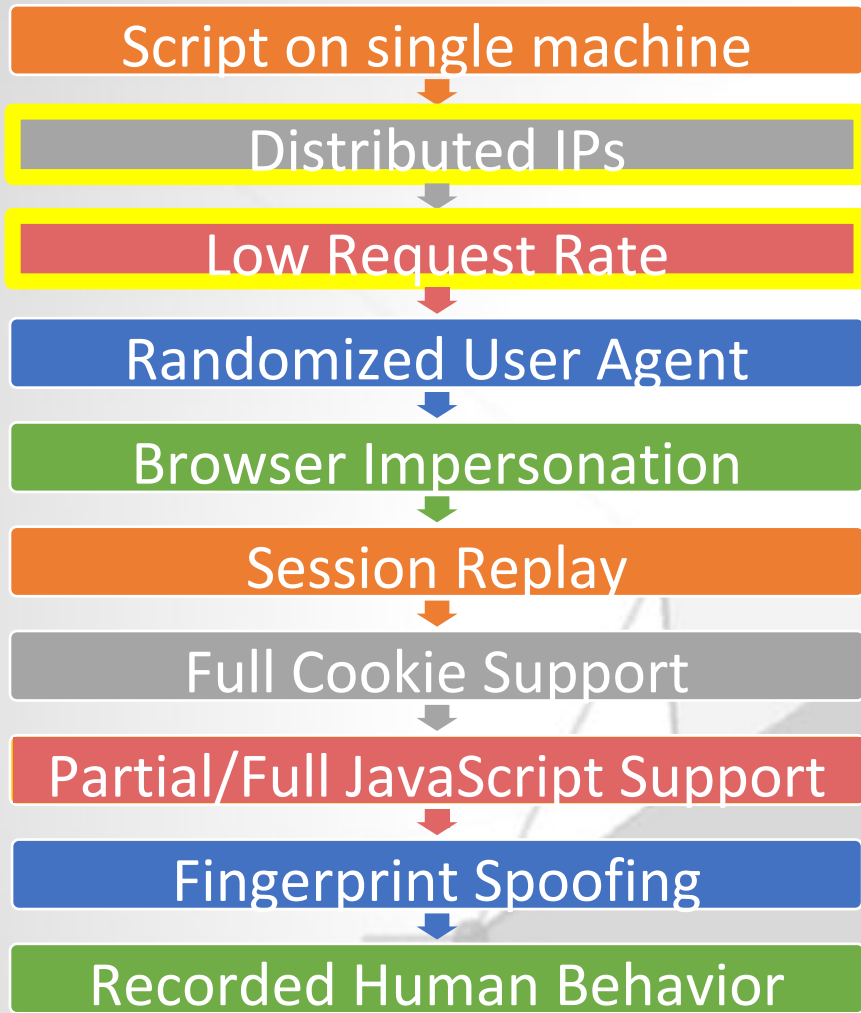


Simple Bots

**Session Tracking**

Sophisticated Bots

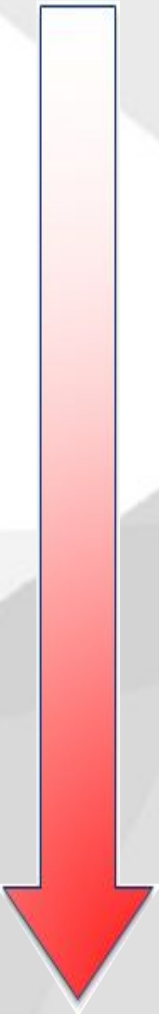
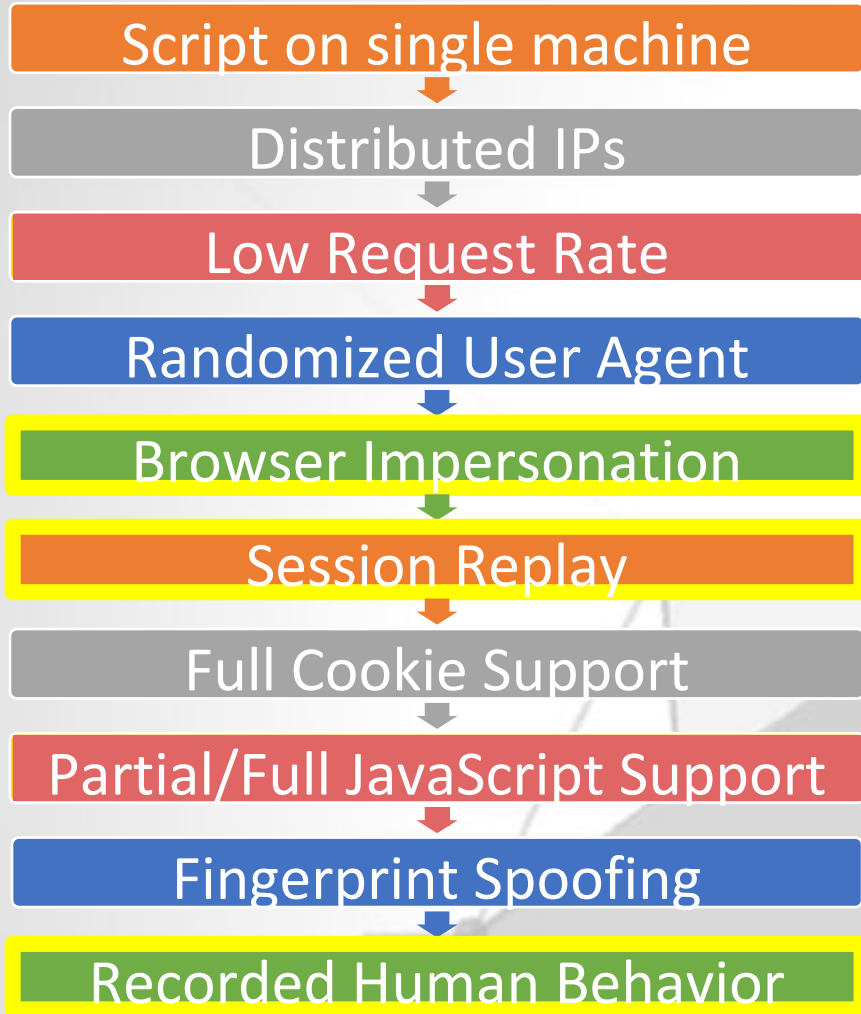




Simple Bots

**Sliding Window**

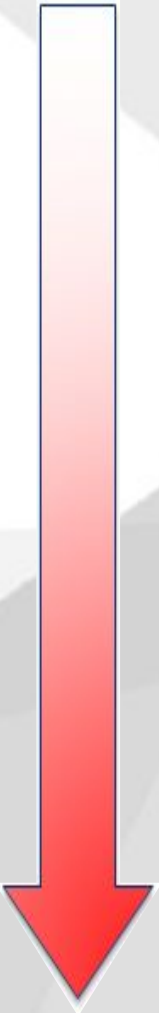
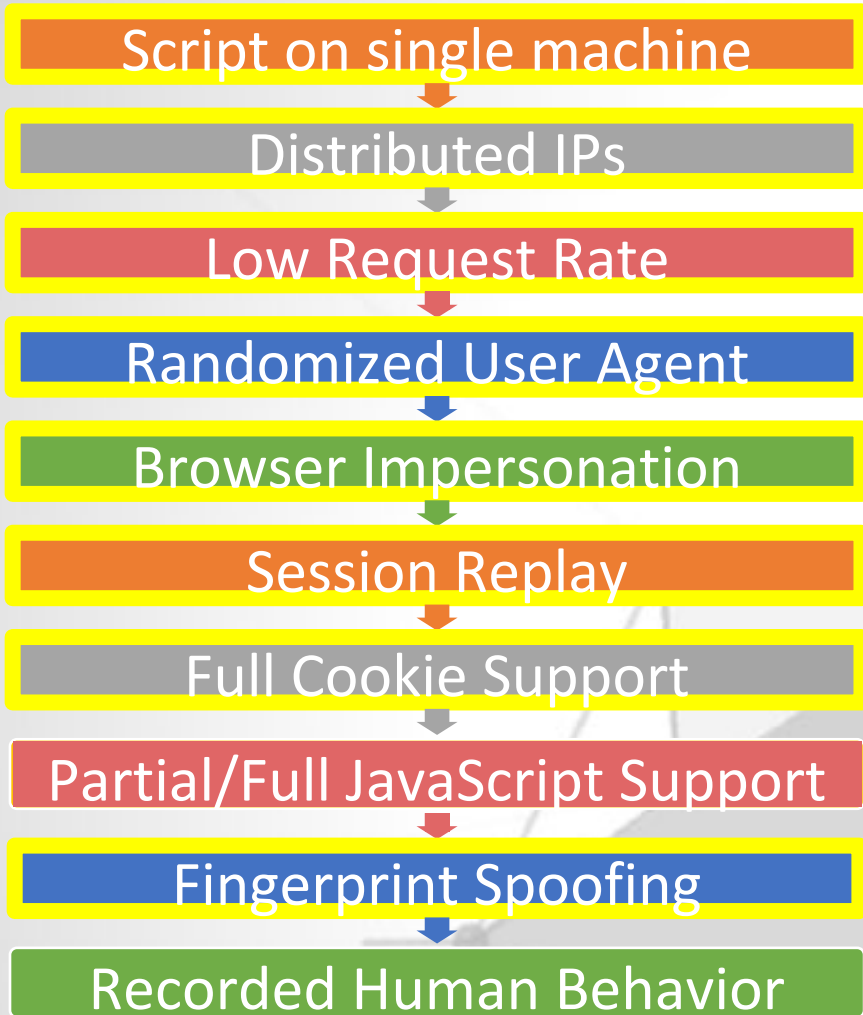
Sophisticated Bots



Simple Bots

**Workflow Validation**

Sophisticated Bots

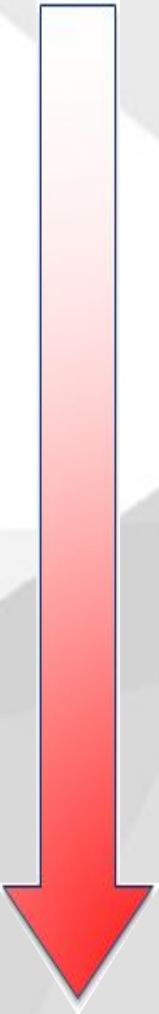
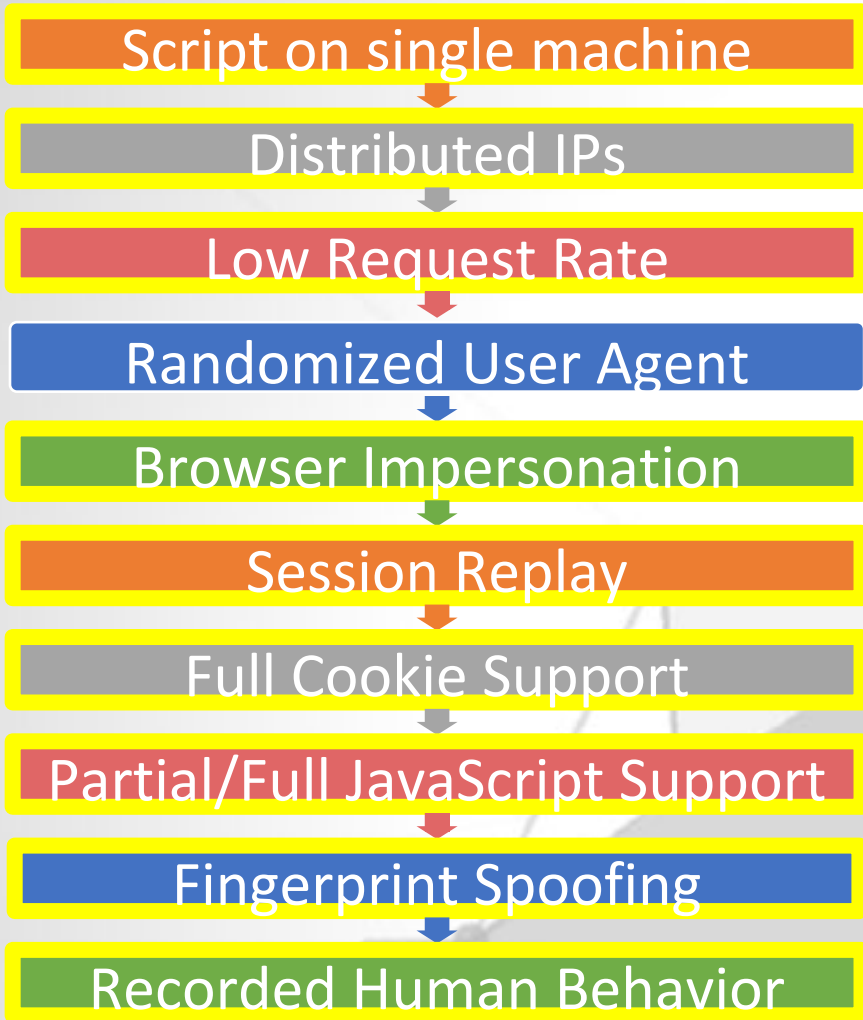


Simple Bots

**HTTP Anomaly**

Sophisticated Bots





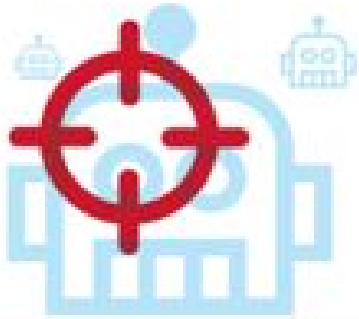
Simple Bots

**Behavioral Detection**

Sophisticated Bots



## Evolution of Bot Detection and Mitigation Approach



Identify



Slow: 8-10s



Delay: 1-3s



Customized Content



Block

## Takeways...

- One password to rule them all?
  - Understand **ALL** login processes and policies
- Understand what real users and bad actors look like
- Identify multiple detection and mitigation strategies
- Foreshadowing the credential abuse landscape



## Next Steps...

- Pivot in focus of threat surface
- Growth of API/IoT traffic
- Expansion of Native Application Endpoints
- AI and Machine Learning