# Hacking VoIP Exposed

David Endler, TippingPoint Mark Collier, SecureLogix

# Agenda

- Introductions
- Casing the Establishment
- Exploiting the Underlying Network
- Exploiting VoIP Applications
- Social Threats (SPIT, PHISHING, etc.)

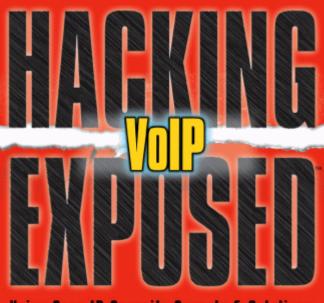
### Introductions

- David Endler, Director of Security Research for TippingPoint, a division of 3Com
- Mark Collier, CTO for SecureLogix Corporation

# Shameless Plug

This presentation is the byproduct of research for our book coming out in December, 2006

http://www.hackingexposedvoip.com



Voice Over IP Security Secrets & Solutions

David Endler & Mark Collier VolP Security Experts

## Introduction - VoIP Security

- History has shown that most advances and trends in information technology (e.g. TCP/IP, Wireless 802.11, Web Services, etc.) typically outpace the corresponding realistic security requirements. VoIP is no different.
- As VoIP infrastructure becomes more accessible to the common script kiddie, so will the occurrence of attacks.
- The most prevalent threats to VoIP deployments today are the same security threats inherited from the traditional data networking world.

# **VoIP Security Pyramid**

Application and Data

Operating System Security

Supporting Services Security

Network Security

Physical Security

Policies and Procedures

VoIP security is built upon the many layers of traditional data security:

# Slice of VoIP Security Pyramid

VoIP Protocol and Application Security

**OS Security** 

Supporting Service Security (web server, database, DHCP)

**Network Security (IP, UDP, TCP, etc)** 

**Physical Security** 

**Policies and Procedures** 

DICIUN

Toll Fraud, SPIT, Phishing Malformed Messages (fuzzing) INVITE/BYECANCEL Floods CALL Hijacking Call Eavesdropping Call Modificaiton

Buffer Overflows, Worms, Denial of Service (Crash), Weak Configuration

SQL Injection, DHCP resource exhaustion

Syn Flood, ICMP unreachable, trivial flooding attacks, DDoS, etc.

Total Call Server Compromise, Reboot, Denial of Service

Weak Voicemail Passwords Abuse of Long Distance Privileges

# Agenda

### Introductions

### Casing the Establishment

- Footprinting
- Scanning
- Enumeration
- Exploiting the Underlying Network
- **Exploiting VoIP Applications**
- Social Threats (SPIT, PHISHING, etc.)

- Involves basic remote reconnaissance using well known online tools like SamSpade and Google
- Use Google to sift through:
  - Job listings
  - Tech Support
  - PBX main numbers

• Google Job postings (or directly go to the target web site):

"Required Technical Skills:

- Minimum 3-5 years experience in the management and implementation of Avaya telephone systems/voice mails:
- \* Advanced programming knowledge of the Avaya Communication Servers and voice mails."

### Google the target's Tech Support:

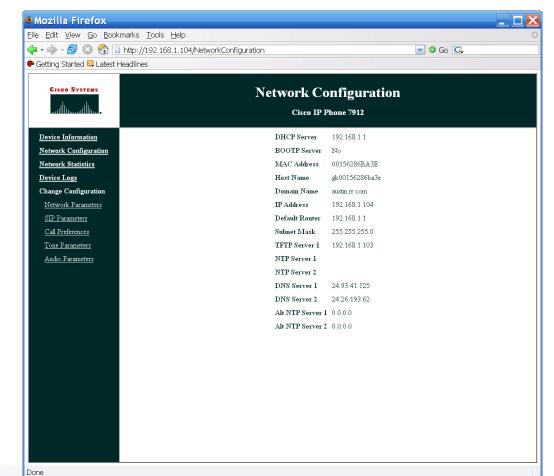
- "XXXX Department has begun a new test phase for Cisco Conference Connection (CCC). This is a self-serve telephone conferencing system that is administered on-campus and is **available at no charge for a 90 day test period** to faculty and staff. The system has been subject to live testing by a small group and has proven itself ready for release to a larger group. In exchange for the free use of the conferencing system, we will request your feedback on its quality and functionality. "

 Use Google to find main switchboard and extensions.

- "877 111..999-1000..9999 site:www.mcgraw-hill.com"

- Call the main switchboard and listen to the recording.
- Check out our VoIP Voicemail Database for help in identifying the vendor at <u>http://www.hackingexposedvoip.com</u>

- Most VoIP devices (phones, servers, etc.) also run Web servers for remote management
- Find them with Google
- VoIP Google Hacking Database at <u>http://www.hackingexposedvoip.com</u>



**Black Hat Briefings** 

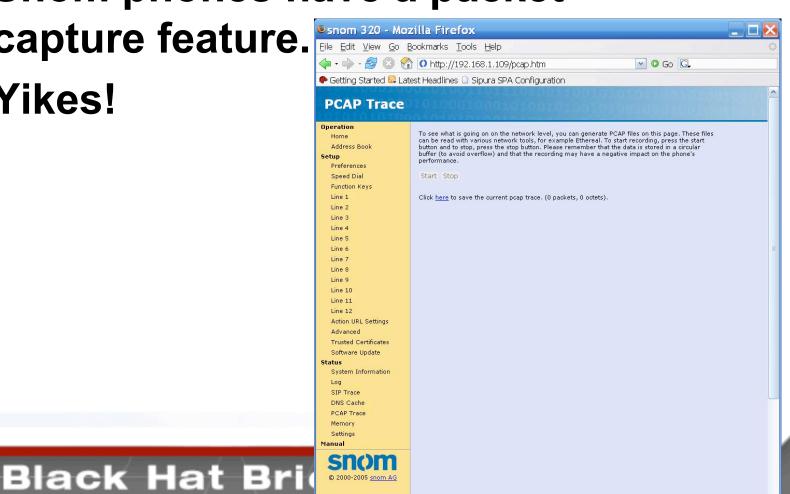
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Done

Snom phones have a packet capture feature. <sup>Snom 320 - Mozilla Firefox</sup> File Edit View Go Bookmarks Tools Help

Yikes!



# Scanning

- VoIP device port scanning
- Nmap has the best VoIP fingerprinting database

#### Use the –O flag:

nmap -O -P0 192.168.1.1-254 Starting Nmap 4.01 (http://www.insecure.org/nmap/) at 2006-02-20 01:03 CST Interesting ports on 192.168.1.21: (The 1671 ports scanned but not shown below are in state: filtered) PORT STATE SERVICE 23/tcp open telnet MAC Address: 00:0F:34:11:80:45 (Cisco Systems) Device type: VoIP phone Running: Cisco embedded OS details: Cisco IP phone (POS3-04-3-00, PC030301) Interesting ports on 192.168.1.23: (The 1671 ports scanned but not shown below are in state: closed) PORT STATE SERVICE 80/tcp open http MAC Address: 00:15:62:86:BA:3E (Cisco Systems) Device type: VoIP phone|VoIP adapter Running: Cisco embedded OS details: Cisco VoIP Phone 7905/7912 or ATA 186 Analog Telephone Adapter Interesting ports on 192.168.1.24: (The 1671 ports scanned but not shown below are in state: closed) PORT STATE SERVICE 80/tcp open http MAC Address: 00:0E:08:DA:DA:17 (Sipura Technology) Device type: VoIP adapter Running: Sipura embedded OS details: Sipura SPA-841/1000/2000/3000 POTS<->VoIP gateway

# Scanning

- SIP enabled devices will usually respond on UDP/TCP ports 5060 and 5061
- SCCP enabled phones (Cisco) responds on UDP/TCP 2000-2001
- Sometimes you might see UDP or TCP port 17185 (VXWORKS remote debugging!)

- Will focus on three main types of VoIP enumeration here
  - SIP "user agent" and "server" scraping
  - SIP phone extensions (usernames)
  - TFTP configuration files
  - SNMP config information

#### SIP Messages

SIP Request	Purpose	RFC Reference
INVITE	to initiate a conversation	RFC 3261
BYE	to terminate an existing connection between two users in a session	RFC 3261
OPTIONS	to determine the SIP messages and codecs that the UA or Server understands	RFC 3261
REGISTER	to register a location from a SIP user	RFC 3261
ACK	To acknowledge a response from an INVITE request	RFC 3261
CANCEL	to cancel a pending INVITE request, but does not affect a completed request (for instance, to stop the call setup if the phone is still ringing)	RFC 3261

- SIP responses (RFC 2543) are 3-digit codes much like HTTP (e.g. 200 ok, 404 not found, etc.). The first digit indicates the category of the response:
  - 1xx Responses Information Responses
  - 2xx Responses Successful Responses
  - 3xx Responses Redirection Responses
  - 4xx Responses Request Failures Responses
  - 5xx Responses Server Failure Responses
  - 6xx Responses Global Failure Responses

#### Use the tool netcat to send a simple OPTIONS message

[root@attacker]# nc 192.168.1.104 5060 OPTIONS sip:test@192.168.1.104 SIP/2.0 Via: SIP/2.0/TCP 192.168.1.120;branch=4ivBcVj5ZnPYgb To: alice <sip:test@192.168.1.104> Content-Length: 0

SIP/2.0 404 Not Found Via: SIP/2.0/TCP 192.168.1.120;branch=4ivBcVj5ZnPYgb;received=192.168.1.103 To: alice <sip:test@192.168.1.104>;tag=b27e1a1d33761e85846fc98f5f3a7e58.0503 Server: Sip EXpress router (0.9.6 (i386/linux))

Content-Length: 0 Warning: 392 192.168.1.104:5060 "Noisy feedback tells: pid=29801 req\_src\_ip=192.168.1.120 req\_src\_port=32773 in\_uri=sip:test@192.168.1.104 out\_uri=sip:test@192.168.1.104 via\_cnt==1"

#### Automate this using SiVuS http://www.vopsecurity.org

SiVuS - The V	olP Vulnerability Scanner v1.09-beta	
SIP MGCP H.323 RTP Abo	ut .	
SIP Component Discovery SIP	Scanner Utilities SIP Help	
	Target network (e.g. single target or a network 192.168.1.0-255 for class C network) 192.168.1.1	Connection Timeout (ms)
	Currently Scanning: none Scan Progress Port / Protocol : Completed	UDP V TCP
		Export
	Copyright 2004 (c) vopsecurity.org All Rights Reserved	

- SIP extensions are useful to an attacker to know for performing Application specific attacks (hijacking, voicemail brute forcing, caller id spoofing, etc.)
- Let's go back to our netcat example

Use the tool netcat to send a simple OPTIONS message for a username "test". IF the username exists, we would expect a 200 response instead of 404.

[root@attacker]# nc 192.168.1.104 5060 OPTIONS sip:test@192.168.1.104 SIP/2.0 Via: SIP/2.0/TCP 192.168.1.120;branch=4ivBcVj5ZnPYgb To: alice <sip:test@192.168.1.104> Content-Length: 0

#### SIP/2.0 404 Not Found

Via: SIP/2.0/TCP 192.168.1.120;branch=4ivBcVj5ZnPYgb;received=192.168.1.103 To: alice <sip:test@192.168.1.104>;tag=b27e1a1d33761e85846fc98f5f3a7e58.0503 Server: Sip EXpress router (0.9.6 (i386/linux)) Content-Length: 0 Warning: 392 192.168.1.104:5060 "Noisy feedback tells: pid=29801 req\_src\_ip=192.168.1.120 req src port=32773 in uri=sip:test@192.168.1.104 out uri=sip:test@192.168.1.104 via cnt==1"

- Let's automate this. We wrote a tool called SIPSCAN to help. Available at <u>http://www.hackingexposedvoip.com</u>
- Not only can you use OPTIONS, but INVITE and REGISTER as well.
  - DEMO of SIPSCAN

SIPScan	
File Help	
	SIPSCAN Version 1.0
Target SIP Server	Target SIP Domain Transport Port
192.168.1.103	192.168.1.103 UDP 💌 5060
OPTIONS Scan	users.txt 2
Domain: 192.168.1. 1>>Found a live ext SIP response code(s 2>>Found a live ext SIP response code(s 3>>Found a live ext SIP response code(s 4>>Found a live ext	92.168.1.103:5060 UDP 103 tension/user at 201@192.168.1.103 with ): REGISTER:401 tension/user at 202@192.168.1.103 with ): REGISTER:401 tension/user at 203@192.168.1.103 with
Scan	Pause Stop Verbose

- Almost all phones we tested use TFTP to drawn down their configuration files
- Rarely is TFTP server well protected
- If you can guess the name of the configuration file, you can download it.
- Config files have passwords, services, and usernames in them!

- Go to <u>http://www.hackingexposedvoip.com</u> to see a list of commonly named VoIP config files
- Use a tool called TFTPBRUTE (http://www.hackingexposedcisco.com)

[root@attacker]# perl tftpbrute.pl 192.168.1.103 brutefile.txt 100 tftpbrute.pl, , V 0.1 TFTP file word database: brutefile.txt TFTP server 192.168.1.103 Max processes 100 Processes are: 1 Processes are: 2 Processes are: 3 Processes are: 4 Processes are: 5 Processes are: 6 Processes are: 7 Processes are: 8 Processes are: 9 Processes are: 10 Processes are: 11 Processes are: 12 \*\*\* Found TFTP server remote filename : sip.cfg \*\*\* Found TFTP server remote filename : 46xxsettings.txt Processes are: 13 Processes are: 14 \*\*\* Found TFTP server remote filename : sip\_4602D02A.txt \*\*\* Found TFTP server remote filename : XMLDefault.cnf.xml \*\*\* Found TFTP server remote filename : SipDefault.cnf \*\*\* Found TFTP server remote filename : SEP001562EA69E8.cnf

- SNMP is enabled on several VoIP phones
- Simple SNMP sweeps will garner lots of juicy information
- If you know the device type, you can snmpwalk with the specific OID
- Find the OID using Solarwinds MIB database

Search MIB Tree		
Search by OID Search by Name Search Descriptions		
Enter name of the OID to search for		Done
avaya	Search	Show in MIB
Avaya-46xxIPTelephone-MIB avaya 1.3.6.1.4.1.6889		Tree
		Help
MIB Avaya-46xxIPTelephone-MIB Name avaya	^	
iso.org.dod.internet.private.enterprises.avaya		
OID 1.3.6.1.4.1.6889 Type		
Units Access unknown		
Status unknown		Сору
	~	Print

[root@domain2 ~]# snmpwalk -c public -v 1 192.168.1.53 1.3.6.1.4.1.6889 SNMPv2-SMI::enterprises.6889.2.69.1.1.1.0 = STRING: "Obsolete" SNMPv2-SMI::enterprises.6889.2.69.1.1.2.0 = STRING: "4620D01B" SNMPv2-SMI::enterprises.6889.2.69.1.1.3.0 = STRING: "AvayaCallserver" SNMPv2-SMI::enterprises.6889.2.69.1.1.4.0 = IpAddress: 192.168.1.104 SNMPv2-SMI::enterprises.6889.2.69.1.1.5.0 = INTEGER: 1719 SNMPv2-SMI::enterprises.6889.2.69.1.1.6.0 = STRING: "051612501065" SNMPv2-SMI::enterprises.6889.2.69.1.1.7.0 = STRING: "700316698" SNMPv2-SMI::enterprises.6889.2.69.1.1.8.0 = STRING: "051611403489" SNMPv2-SMI::enterprises.6889.2.69.1.1.9.0 = STRING: "00:04:0D:50:40:B0" SNMPv2-SMI::enterprises.6889.2.69.1.1.10.0 = STRING: "100" SNMPv2-SMI::enterprises.6889.2.69.1.1.11.0 = IpAddress: 192.168.1.53 SNMPv2-SMI::enterprises.6889.2.69.1.1.12.0 = INTEGER: 0 SNMPv2-SMI::enterprises.6889.2.69.1.1.13.0 = INTEGER: 0 SNMPv2-SMI::enterprises.6889.2.69.1.1.14.0 = INTEGER: 0 SNMPv2-SMI::enterprises.6889.2.69.1.1.15.0 = STRING: "192.168.1.1" SNMPv2-SMI::enterprises.6889.2.69.1.1.16.0 = IpAddress: 192.168.1.1 SNMPv2-SMI::enterprises.6889.2.69.1.1.17.0 = IpAddress: 255.255.255.0

SNMPv2-SMI::enterprises.6889.2.69.1.4.8.0 = INTEGER: 20 SNMPv2-SMI::enterprises.6889.2.69.1.4.9.0 = STRING: "503"

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### **Enumeration Countermeasures**

- VLAN and logically segment voice and data services when appropriate
- Patch and update to latest firmware
- Change default passwords and enable SIP authentication
- Perform vendor installation security checklist (if it exists)
- Restrict or Disable administrative web functions

# Agenda

- Introductions
- Casing the Establishment
- Exploiting the Underlying Network
  - Man in the Middle
  - Eavesdropping
  - **Exploiting VoIP Applications**
  - Social Threats (SPIT, PHISHING, etc.)

# Exploiting the Network

- Traffic Sniffing is as old as time itself
- Traffic Sniffing (ARP Poising) on switches is slightly less old
- Common MiTM tools:
  - Ettercap (http://ettercap.sourceforge.net/)
  - Dsniff (http://www.monkey.org/~dugsong/dsniff/)
  - Cain and Abel (http://www.oxid.it/cain.html)

# Exploiting the Network

- Eavesdropping with basic sniffers and reassembling the streams
  - Ethereal
  - CAIN
  - VOMIT
  - Etherpeak

Demo with Ethereal and CAIN

## Exploiting the VoIP Nework

🖇 Protected Sto	rage 🛛 🔮 Network 🗐 Sniffe	r 🏄 LSA Secrets 🥑 Cracker 🔯 Tracero	oute 🔜 CCDU 💖 Wireless		
Started	Closed	IP1 (Codec)	IP2 (Codec) ,8Khz,Mono)   192.168.1.22:17984 (PCMU,	S File	Size
<b>≝</b> 26/05/2006	5   26/05/2006 - 04:3	:4:56   192.168.1.103:19520 (PCMU	,8Khz,Mono)   192.168.1.22:17984 (PCMU)	,8Khz,Mono)    RTP-2006052609351	2453.wav   271594 byte

## Agenda

- Introductions
- Casing the Establishment
- Exploiting the Underlying Network
- Exploiting VoIP Applications
  - Fuzzing
  - Disruption of Service
  - Signaling Manipulation

Social Threats (SPIT, PHISHING, etc.)

# Fuzzing

- Functional protocol testing (also called "fuzzing") is a popular way of finding bugs and vulnerabilities.
- Fuzzing involves creating different types of packets for a protocol which contain data that pushes the protocol's specifications to the point of breaking them.
- These packets are sent to an application, operating system, or hardware device capable of processing that protocol, and the results are then monitored for any abnormal behavior (crash, resource consumption, etc.).

## Fuzzing

Fuzzing has already led to a wide variety of Denial of Service and Buffer Overflow vulnerability discoveries in vendor implementations of VoIP products that use H.323 and SIP.

PROTOS group from the University of Oulu in Finland responsible for high exposure vulnerability disclosures in HTTP, LDAP, SNMP, WAP, and VoIP.

http://www.ee.oulu.fi/research/ouspg/protos/index.html

Fuzzing INVITE sip:6713@192.168.26.180:6060;user=phone SIP/2.0 Via: SIP/2.0/UDP 192.168.22.36:6060 From: UserAgent<sip:6710@192.168.22.36:6060;user=phone> To: 6713<sip:6713@192.168.26.180:6060;user=phone> Call-ID: 96561418925909@192.168.22.36 Cseq: 1 INVITE Subject: VovidaINVITE Contact: <sip:6710@192.168.22.36:6060;user=phone> Content-Type: application/sdp Content-Length: 168

v=0 o=- 238540244 238540244 IN IP4 192.168.22.36 s=VOVIDA Session c=IN IP4 192.168.22.36 t=3174844751 0 m=audio 23456 RTP/AVP 0 a=rtpmap:0 PCMU/8000 a=ptime:20

#### SDP Payload

Fuzzing INVITE sip:6713@192.168.26.180:6060;user=phone SIP/2.0 aaaaaaaaaaaaa From: UserAgent<sip:6710@192.168.22.36:6060;user=phone> **To:** 6713<sip:6713@192.168.26.180:6060;user=phone> Call-ID: 96561418925909@192.168.22.36 Cseq: 1 INVITE Subject: VovidaINVITE Contact: <sip:6710@192.168.22.36:6060;user=phone> **Content-Type:** application/sdp Content-Length: 168

v=0 o=- 238540244 238540244 IN IP4 192.168.22.36 s=VOVIDA Session c=IN IP4 192.168.22.36 t=3174844751 0 n=audio 23456 RTP/AVP 0 a=rtpmap:0 PCMU/8000

<sup>-pt</sup>Brack Hat Briefings

SDP Payload

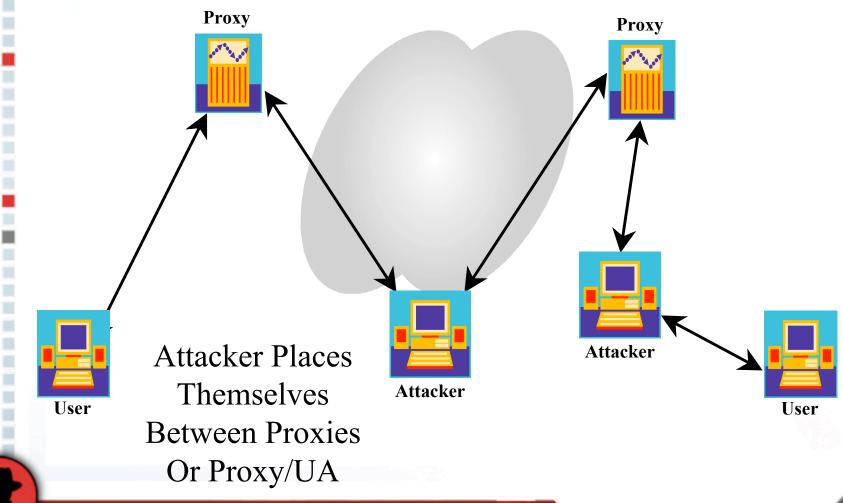
# Fuzzing

Fuzzing VoIP protocol implementations is only at the tip of the iceberg:

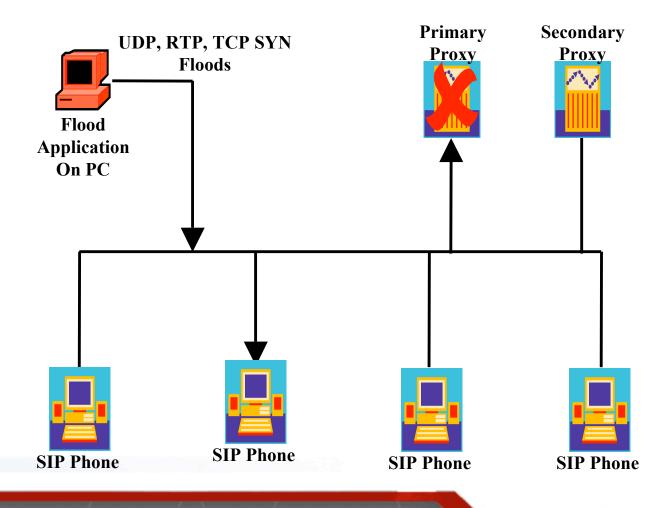
- Intelligent Endpoint Signaling
  - SIP/CMSS
  - H.225/H.245/RAS
- Master-Slave Endpoint Signaling
  - MGCP/TGCP/NCS
  - Megaco/H.248
  - SKINNY/SCCP
  - <mark>Q.931+</mark>

- SS7 Signaling Backhaul
  - SIGTRAN
  - ISTP
  - SS7/RUDP
- Accounting/Billing
  - RADIUS
  - COPS
- Media Transfer
  - RTP
  - RTCP

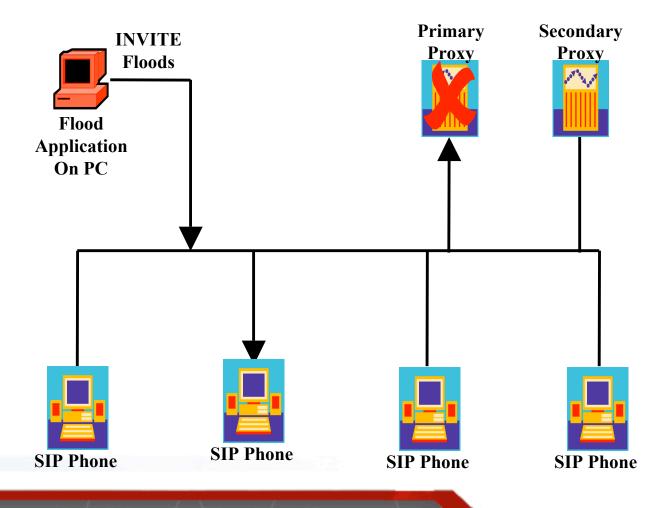
### **Application-Level Interception**



### **Disruption of Service**



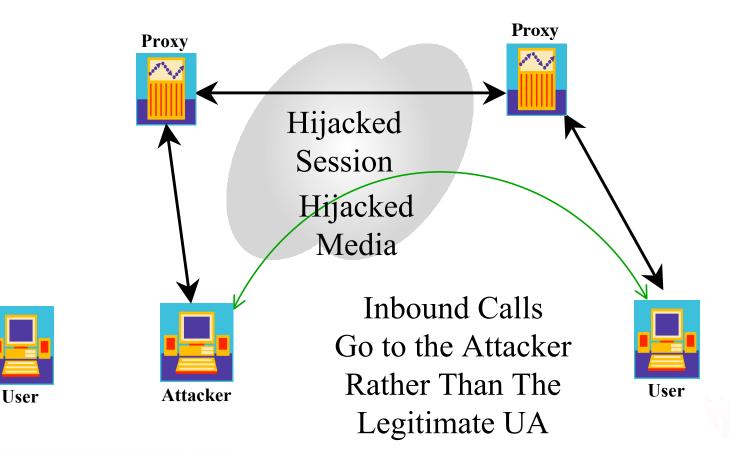
### **Disruption of Service**

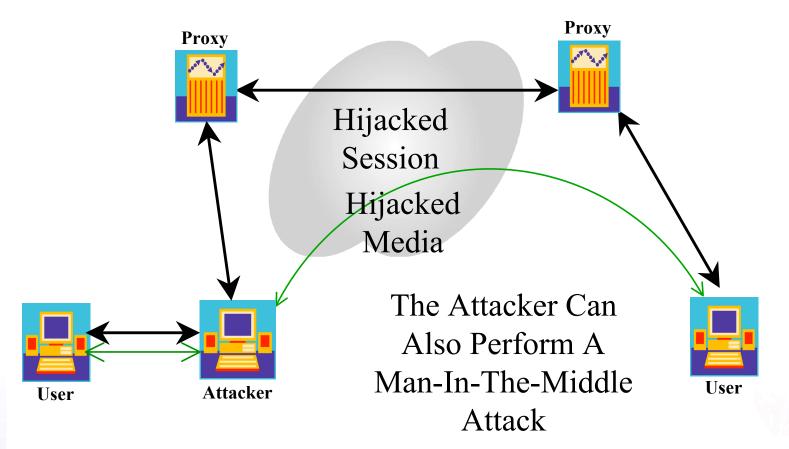


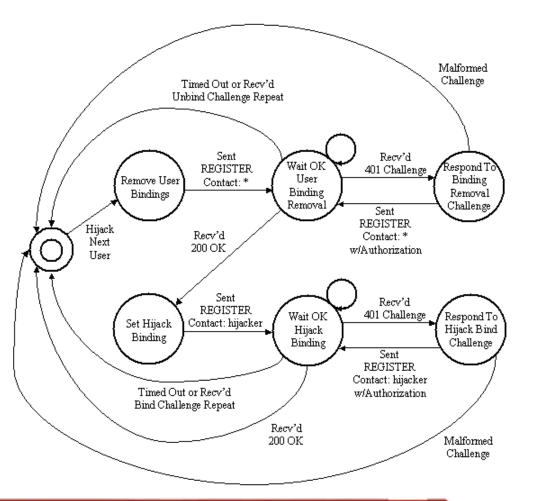
### **Disruption of Service**

ssage Generato	or Authentication Analysis	
SIP Message → Method INVITE Via: To: From: Authentication: Call-ID: Cseq: Contact: Record-Route: Subject: Content-type: User Agent: Expires: Event Refer-To: Content Length IV Use SDP? SDP message → v=0 o-user 29739 7 S=	Transport         Called User         Domain/Host         Port           ▼ UDP         • boqus         @ 10.1.101.2         5060           SIP/2.0/TCP 10.1.101.3         Branch         mrd6stKhVV×ZEI         Call-D: yoQ51x <sip:boqus@10.1.101.2>         root <sip:root@10.1.101.3>         TiplajEKMq         Contact: <sip:root@10.1.101.3> <yoq51xi1pjar@10.1.101.3>         ; tag=         TiplajEKMq         Max_forwards: SiVuS           <sip:root@10.1.101.3>         ; tag=         TiplajEKMq         Subject: SiVuS           <sip:root@10.1.101.3>         ; tag=         TiplajEKMq         Subject: SiVuS           <sip:root@10.1.101.3>         ; tag=         TiplajEKMq         Subject: SiVuS           <sip:root@10.1.101.3>         ; tag=         Contact: <sip:root@20.0.1.101.3>         Subject: SiVuS           <sip:root@210.1.101.3>         ; tag=         Content-Length         Subject: SiVuS           SiVuS Test         ; o         ; o         ; o         ; o           Max-Forwards: 70         m=audio 49210         ; i         ; i</sip:root@210.1.101.3></sip:root@20.0.1.101.3></sip:root@10.1.101.3></sip:root@10.1.101.3></sip:root@10.1.101.3></sip:root@10.1.101.3></yoq51xi1pjar@10.1.101.3></sip:root@10.1.101.3></sip:root@10.1.101.3></sip:boqus@10.1.101.2>	- - - - - - - - - - - - - -

	volP Vulnerability Scanner v1.09-beta	_ 🗆		
P MGCP H.323				
	overy SIP Scanner Utilities SIP Help			
lessage Generator	Authentication Analysis			
	Conversation Log			
SIP Message				
Method	Transport Called User Domain/Host Port			
1	UDP 35500 @ 10.1.101.2 5060			
Via:	SIP/2.0/TCP 10.1.101.3 Branch sIFQGMtxJWhaee			
To:	3500 <sip:3500@10.1.101.2></sip:3500@10.1.101.2>			
From:	root <sip:root@10.1.101.3> ; tag= TioiEvlqS</sip:root@10.1.101.3>			
Authentication:				
Call-ID: Cseq:	hYJydoLtkKtA@10.1.101.3 123456 REGISTER			
Contact:				
Record-Route:				
Subject:	SiVuS Test			
Content-type:	application/sdp			
User Agent:	SIVus Scanner			
Expires:	0 Max-Forwards: 70			
Event				
Refer-To:				
Content Length:	0			
Use SDP?				
-SDD magazine				
SDP message				
v=0 o=user 29739 72	172939 IN IP4 192.168.1.2			
s=				
	Carman David Desclaria da Canal Marcana Arrowski - Descura			
3	art Stop 5060 1 Completed			
	Randomize Source Port	-		







#### **Black Hat Briefings**

\_ 🗆 🗙 🚺 SiVuS - The VoIP Vulnerability Scanner v1.09-beta SIP MGCP H.323 RTP About SIP Component Discovery SIP Scanner Utilities SIP Help Message Generator Authentication Analysis -Conversation Log--SIP Message NOTIFY sip:3500@10.1.101.2 SIP/2.0 Transport Called User Domain/Host Method Port Via: SIP/2.0/UDP 10.1.101.69;branch=YEApqX6sJkrXdl NOTIFY UDP **±** : 4500 @ 10.1.101.2 5060 From: root <sip:root@10.1.101.69>;tag=PhZwygzWyI To: <sip:3500@10.1.101.2> Via: SIP/2.0/UDP 10.1.101.99 Branch YEApqX6sJkrXdl Call-ID: fV1z9siZarwB@10.1.101.69 <sip:4500@10.1.101.2> To: CSeq: 123456 NOTIFY ; tag= PhZwygzWyl root <sip:root@10.1.101.99> Contact: <sip:root@10.1.101.69> From: Max\_forwards: 70 Authentication: User Agent: SIVuS Scanner fV1z9siZarwB@10.1.101.99 Call-ID: Event: check-sync Cseq: 123456 NOTIFY Content-Type: application/sdp Subject: SiVuS Test Contact: <sip:root@10.1.101.99> Expires: 7200 Record-Route: Content-Length: 0 SiVuS Test Subject: application/sdp Content-type: NOTIFY sip:4500@10.1.101.2 SIP/2.0 SIVuS Scanner User Agent: Via: SIP/2.0/UDP 10.1.101.69;branch=YEApqX6sJkrXdl 7200 Max-Forwards: 70 Expires: From: root <sip:root@10.1.101.69>;tag=PhZwygzWyl check-svnc To: <sip:4500@10.1.101.2> Event Call-ID: fV1z9siZarwB@10.1.101.69 Refer-To: CSeq: 123456 NOTIFY Content Length: 0 Contact: <sip:root@10.1.101.69> Max\_forwards: 70 User Agent: SIVuS Scanner Use SDP? Event: check-svnc

Content-Type: application/sdp

Message Generation Progress

Subject: SiVuS Test Expires: 7200

Content-Length: 0

Packets to Send

\*

Randomize Source Port

Source Port

5060

#### **Black Hat Briefings**

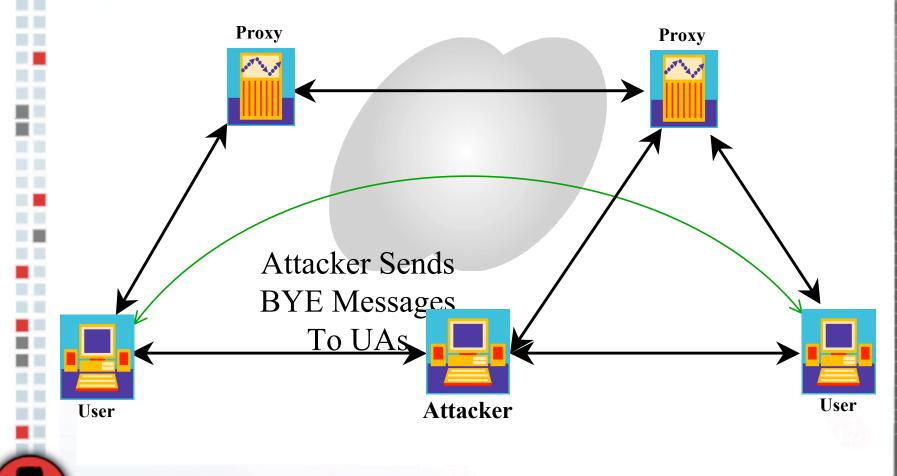
-SDP message

o=user 29739 7272939 IN IP4 192 168 1 2

Start

v=0

8=



# **Audio Manipulation** Proxy Proxy **Attacker Sees** User Attacker User Packets And Injects New Audio

## Agenda

- Introductions
- Casing the Establishment
- Exploiting the Underlying Network
- Exploiting VoIP Applications
- Social Threats (SPIT, PHISHING, etc.)
  - SPIT
  - VoIP Phishing



## **VoIP** Phishing

"Hi, this is Bob from Bank of America calling. Sorry I missed you. If you could give us a call back at 1-866-555-1324 we have an urgent issue to discuss with you about your bank account."



Hello. This is Bank of America. So we may best serve you, please enter your account number followed by your PIN.