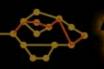
# Analyzing Complex Systems The BlackBerry Case

**FX** of Phenoelit





#### Step 1

# Getting the big picture





### Why Big Picture?

- You might not know every aspect of the target
  - WYSIWYG is an intuitive but poor choice
  - WYSIWYG is probably where the focus of the defending side was
- The bigger the picture (system), the more clearly you need to identify the promising attack vectors
  - ... unless your organization has a three letter acronym and you got unlimited time on your hands



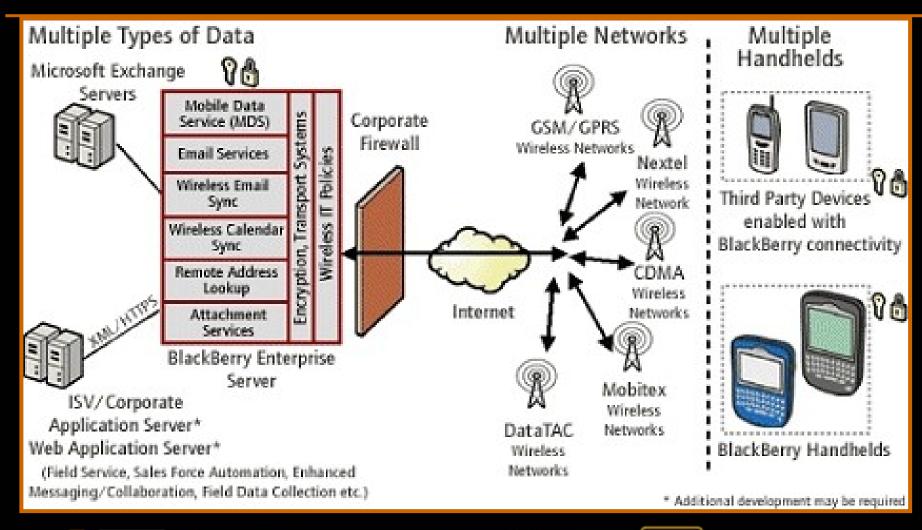


## Why Big Picture? II

- You might not know what resources you will need
  - Hardware
  - Software
  - Infrastructure & Accounts
  - Tools
- Getting what you need might take time
- Trying to get it might have other consequences
  - Can you afford to invest money? How much?
  - Can you afford to cross legal lines?
  - Can you afford your target to know it's under attack?
  - Do you care?



### Big Picture I

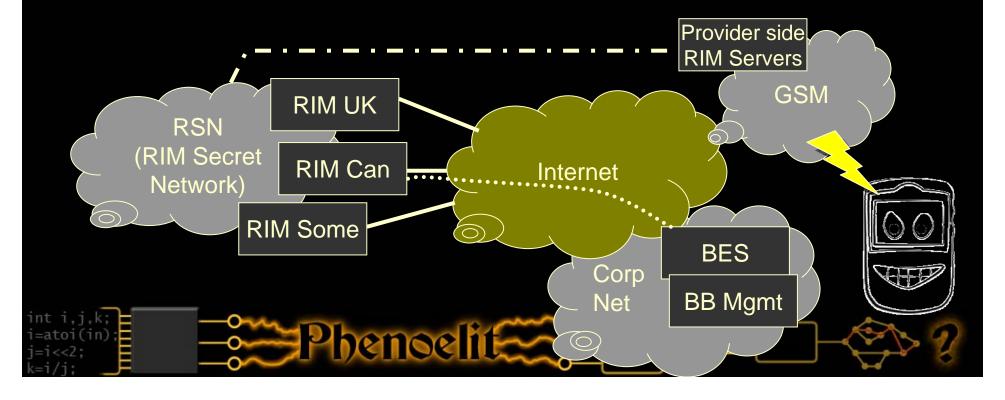






#### Big Picture II

- Abstraction of the big picture helps to identify key areas to look at
- Split the picture into it's major components



#### Big Picture III

- Break down the primary components of the system you are looking at:
  - Handheld devices
  - Mobile Network (i.e. GSM)
  - RIM Network
  - Internet based communication
  - BlackBerry Enterprise Server
  - BlackBerry Enterprise Server Connectors
  - BlackBerry Management Tools





#### Big Picture IV

- Reclassify the key elements in common terms:
  - Handheld devices
    - = Embedded system, proprietary hardware, RTOS, Java
  - Mobile Network
    - = 2.5/3G GSM style infrastructure
  - RIM Network
    - = unknown, likely IP based
  - Internet based communication
    - = Proprietary IP based Protocols
  - BlackBerry Enterprise Server and Connectors
    - = Windows based server software, closes source
  - BlackBerry Management Tools
    - = Windows based client/server software

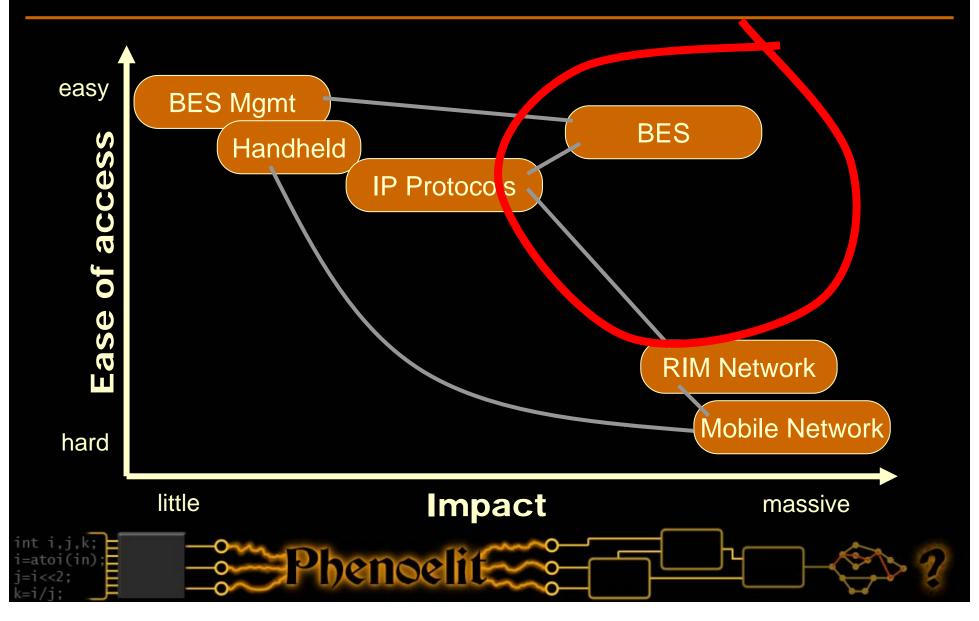
### Big Picture V – Accessibility

- Accessibility of the components
  - Handheld devices
    - → doable, \$666 per device
  - Mobile Network
    - → hard, illegal
  - RIM Network
    - → doable, illegal
  - Internet based communication
    - → doable, requires access to a working installation
  - BlackBerry Enterprise Server and Connectors
    - → easy, see IDA
  - BlackBerry Management Tools
    - → easy, see IDA

#### Big Picture VI – Impact

- Estimate the impact of a successful attack
  - Handheld devices
    - → Information disclosure, potentially remote control of single user
  - Mobile Network
    - → Redirection of communication endpoints
  - RIM Network
    - → Full control over the infrastructure, being RIM
  - Internet based communication
    - → Impersonation of RIM or BlackBerry Server, brute force attacks
  - BlackBerry Enterprise Server and Connectors
    - → Code execution on host OS, owning of a centrally placed server system in corporate networks
  - BlackBerry Management Tools
    - → Modification of policies, sending messages to everyone, may be installing software on handhelds (see Handheld devices)

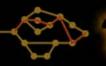
# Big Picture VII



#### Step 2

# Getting the details right





#### Diving into Details

- When you got the big picture completed, the details are what matters most
- The details decide:
  - How hard it will be to find an attack
  - What you need
  - How feasible the attack is
  - How (il)legal the attack is





#### Handheld devices

- Simulation environment available
- Developer SDK available
  - Current version is for Java
  - Old version is for C
    - Obviously more interesting (no sandbox)
    - Only available for US and Canadian developers
- Desktop Software available
- Third party code available
  - What do the 3rd party products do?
  - What does this tell you about the powers of the API?

#### Protocols

- How many communication channels are used?
- Who initiates the communication, who can?
- What underlying protocols are used (i.e. are they connection oriented or connection-less)?
- How much encapsulation is used?
  - Multiple levels of encapsulation indicate a tree structure of code handling the payload.
  - Flat protocols indicate a single massive protocol parser.
- How variable is the protocol design?

#### Server Software

- How is the software designed?
  - User-land, Service or Kernel?
  - Security Context and required privileges?
- What building blocks is the software made of?
  - Which handle user input?
  - How is the user input transformed before handled by this component?
  - Who developed the component?
  - What coding style was used?
  - What programming language was used?
  - Where is the interesting stuff stored?

### Things to look at for details:

#### History

- How old is the component compared to the overall scenario?
- Where does this component come from? What did the first release do, what does the latest?
- Was there any major rewrite?
- Check the press releases.

#### Documentation

- What are the setup requirements in administration guides?
- What are the troubleshooting procedures recommended?
- What are the troubleshooting procedures people actually use?
- → Take what you read in publications, press releases, documentation and forums as a hint, not a fact!

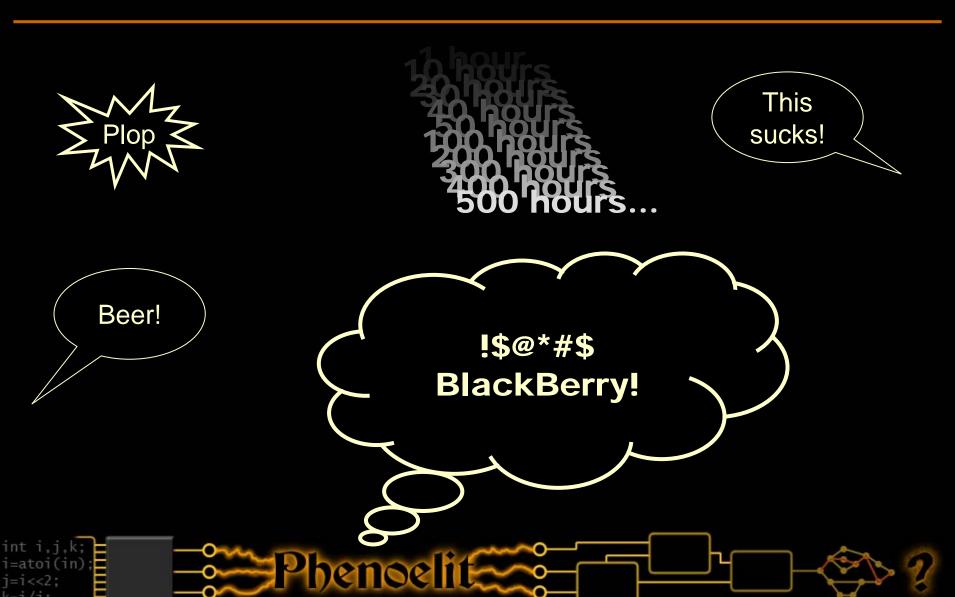
# Step 3

#### Work





#### Work...



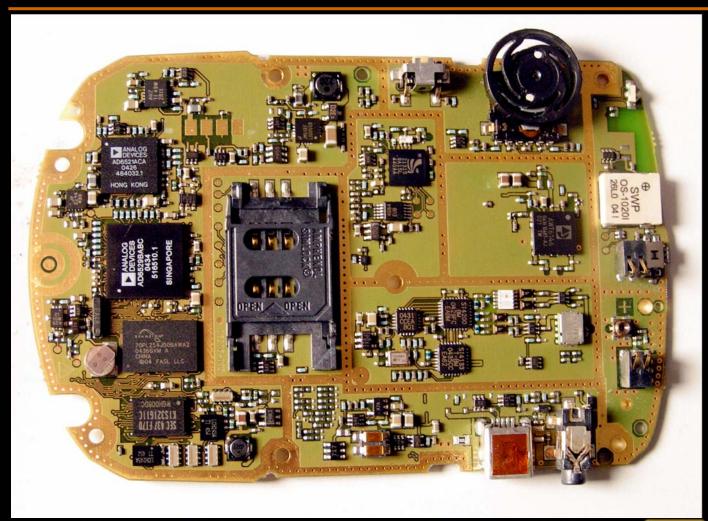
#### Step 4

Results: The Handheld



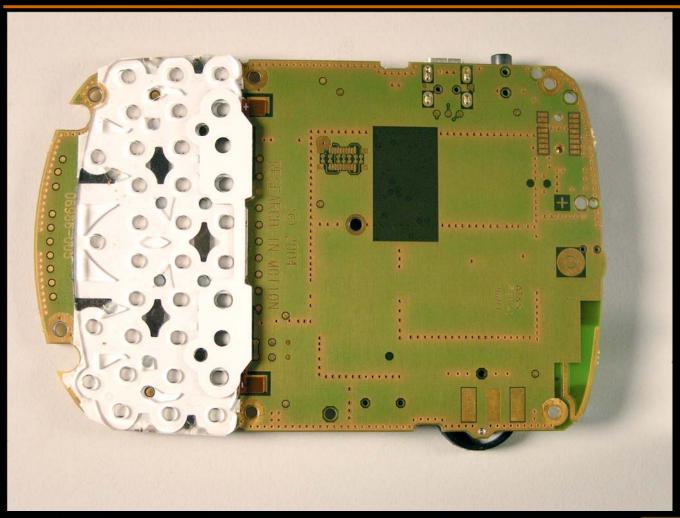


### First things first: strip it!



7290 naked (back view)

### First things first: strip it more!



7290 naked (front view)





#### Handhelds

- Used to be 386, turns out it's an ARM (C SDK fairly useless since it's for 386)
- Different RTOS Kernels, some run KADAK AMX 4, others run RIM proprietary code. Every model is different.
- Binary images with hardware near code
- Loadable modules as PE/COFF DLLs linked against the RIMOS.EXE main binary



#### Handheld JVM

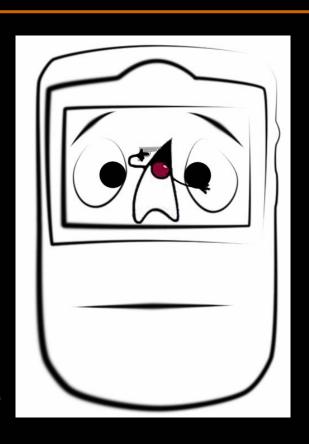
- Java Virtual Machine loaded as largest binary module (jvm.dll)
  - CDLC 1.1, MIDP 2.0
  - Java Vendor is RIM
- Limited set of J2ME classes
  - Reflection API missing ⊗
- Device control via RIM classes
  - Java applications are almost useless without RIM class support

#### Code Signing

- Java Application signature
  - To use RIM classes
  - Signs a hash of the JVM binary (.jar)
  - \$100 to be paid by credit card
  - Suspicion: Collection of a list of all platform binary's hashes in case they become malware
  - News Flash: Stolen Credit Cards exist
  - Replacing the class loader doesn't work
- Firmware image signature
  - Checked in Loader (see your debugger ©)
  - Something is checked while device is loading

#### It's not a Siemens, but ...

- Browser Issue when parsing .jad Files: long name for MIDlet-Name or -Vendor
  - Exception thrown by the dialog
  - Uncaught, modal dialog left over
  - Browser toast, everything else still works
  - Soft- or Hard-Reset don't work (solution: denial all power to the device)
- RIM says it's fixed in 4.0.2







### Other things not tried yet

- Find the JTAG connectors
- Bluetooth on BlackBerry
- JVM bugs
- Reversing Images
- Figuring out checksums
- Loader.exe should be able to read memory contents from the device as well (credit: mark@vulndev.org)

#### Step 5

Results: The Protocols





### Server Relay Protocol

- Encapsulation protocol inside IPv4
  - Simple header
  - Multiple string or integer payload chunks in TLV (type, length, value) format

IPv4 Header	IP Payload				
	SRP Header	SRP Chunk	SRP Chunk	SRP Chunk	SRP Term





### Server Relay Protocol

#### Header

Byte	Meaning	
1	Protocol Version	
2	Function	
3-6	Length of the entire message	

#### **Chunk Format**

Data type	Byte	Value/Meaning
String	1	0x53 / type identifier
	2-5	/ length of the string
	6-x	/ content
Integer	1	0x49 / type identifier
	2-5	/ value





#### SRP Opcodes

- 01 RETURN
- 02 DISCONNECT
- 03 RECEIVE
- 04 STATUS
- 05 SEND
- 06 CONNECT
- 07 REGISTER
- 08 DATA
- 09 PAUSE
- 0A RESEND
- 13 CANCEL

- 14 STATUS ACK
- 15 SUBMITTED
- 18 DATA\_ACK
- 19 RESUME
- 21 STATE
- F0 RESET
- F1 INFO
- F2 CONFIG
- FC PING
- FD PONG
- FE SRP Error





#### Session Setup

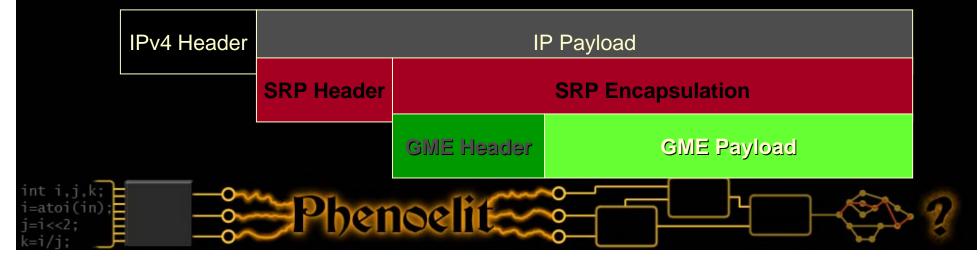
- 1. Client → Server: System ID
- 2. Server → Client: Server challenge
  - Server Random seed + Random value + Ctime
- 3. Client → Server: Client challenge
  - Client Random seed + Random value + Service string
- 4. Server → Client: HMAC\_SHA1 (Client challenge)
  - Transformed SRP Key used for HMAC\_SHA1
- Client → Server: HMAC\_SHA1 (Server challenge)
- 6. Server → Client: init request
- 7. Client → Server: init data

Successfully implemented a Server and a Client in Perl



#### Gateway Message Envelope

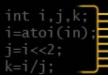
- Encapsulation protocol for messaging
- Routing Information of the message
  - Source (Server Identifier or PIN)
  - Destination (Server Identifier or PIN)
  - Message ID
- Comparable to information in Email headers



#### Generic Message Encapsulation(?)

#### **GME Format**

Field	Format
Protocol version	1 byte
Source	Type = 1 byte [0x10] Length = 1 byte Value
Destination	Type = 1 byte [0x20] Length = 1 byte Value
Terminator	1byte = [0x00]
Message ID	4 byte
Application Identifier	Type = 1 byte [0x50] Length = 1 byte Value
GME command	1 byte
Content length	Variable length integer
Terminator	1byte = [0x00]
= Phenoeli	

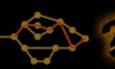




#### **Application Layer**

- Application layer identifier in clear text
  - CMIME = message
  - CICAL = calendar updates
  - ITADMIN = key updates, IT policies, etc.
- Email, calendar and others encrypted
- PIN messages in clear text
  - Documented behavior, but very hard to find





### Application Layer

#### **CMIME Format**

Field	Format	
Encryption Type	1 byte	
Key ID		
Terminator	1 byte [0x00]	
Session Key	32 Byte	
Terminator	1 byte [0x00]	
Message identifier	1 byte [0x19]	
Message		





# Application Layer Payload

- AES or DES encryption
- Key ID in clear text
- Session Key encrypted with device key
- Message compressed and encrypted with session key
- Successfully implemented packet dump message decryption script with given key in Perl

**SRP Header** 

**GME** Header

Encryption Type /
Key ID

**Session Key** 

Message





# A word about the crypto

- Crypto library is FIPS certified
- Phe-no-crypto-people
- Implementation looks good in the disassembly
- No obvious key leak problems when activating devices via USB
- Crypto may be re-Weis-ed (as in Rüdi)





# Decoding Dumps

```
0000000:
         0208
              0000
                    0083 4900
                              0002 f953
              006f 2010
00000c:
         0000
                         0954
                               3636
                                    3632
0000018:
         3334
                                    3233
              3236 2008
                         3233
                               3233
0000024:
         3233
                         3850
                               0543
                                    4d49
              0000
                    000c
0000030:
         4d45
              0340
                    4a00
                         0230
                               2b47
                                    2b62
         001f 5131
000003c:
                    9943
                         34ba
                              e60e f8e4
0000048: 1b9e
              94e5 62c7 38ac
                              91dc c88a
0000054: ba93
              6edf 1e32
                         6732
                              b800
                                   19e7
0000060:
         1d40
              d58b 0fbc eca3
                              0395 168c
000006c:
         ddb8
              b66e 501a 1f08
                              9d5e 93b7
              475c 4115 6149
0000078:
                              0000 0000
         3d07
0000084: 4900
              0000
                    0300
                         00
```

```
....I....S
...o ..T6662
3426 .232323
23....8P.CMI
ME.@J..0+G+b
..Q1.C4....
...b.8....
..n..2g2....
.@......
=.G\A.aI....
I.....
```

SRP

int i,j,k;
i=atoi(in);
j=i<<2;
k=i/i:

GME Encrypt Hdr

Key

Message

# Traffic analysis

- Traffic analysis based on header possible
  - Sender PIN known
  - Recipient PIN known
  - Message content type known
  - Timing known
- In combination with (il)legal interception of SMTP email traffic
  - Email address to PIN mapping

#### Protocol based attacks I

- SRP Session setup with someone else's key and SRP ID
  - Legitimate key owner disconnected when modifying data in the session startup
  - New connection from either source results in the other one begin dropped
  - → After 5 reconnects in less than a minute, the key is locked out. No BlackBerry service until RIM resolves the issue.
- RIM Authentication keys are not viewed as secrets by most companies
  - Slides and screenshots with keys can be found by your favorite search engine



#### Protocol based attacks II

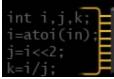
- SRP String Type length field
  - Integer overflow leads to Access Violation when initially decoding packets
  - Negative value -5 causes infinite decoding loop
  - Affects at least router and enterprise server

```
.text:0042B11B
                        OR eax, edx
   ; EAX is length field (now in Host Byte Order) after \x53
                                 edi, [eax+ecx]
.text:0042B11D
                        LEA
  ; ECX is current position pointer in packet
.text:0042B120
                                 edi, ebx
                        CMP
 ; position + length > overall_length ?
.text:0042B122
                        JG
                                 short loc 42B19F
 ; jump to failure handling code if position + length points
 ; past the packet
```

Phenoelit -

# Spam anyone?

- PIN messages not encrypted
  - Therefore, no crypto code needed
- SRP authentication key can be used to PIN message anybody, not only your users
  - Any legitimate or stolen SRP key can be used
- Simple Perl script sufficient to send messages to any PIN
  - Sequentially sending it to all PINs from 00000000 to FFFFFFF ?
  - Spoofing sender might be possible (no evidence that it is not) – turns out it is!



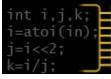




The same of the sa

## Step 666

Results: The Enterprise Server



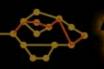




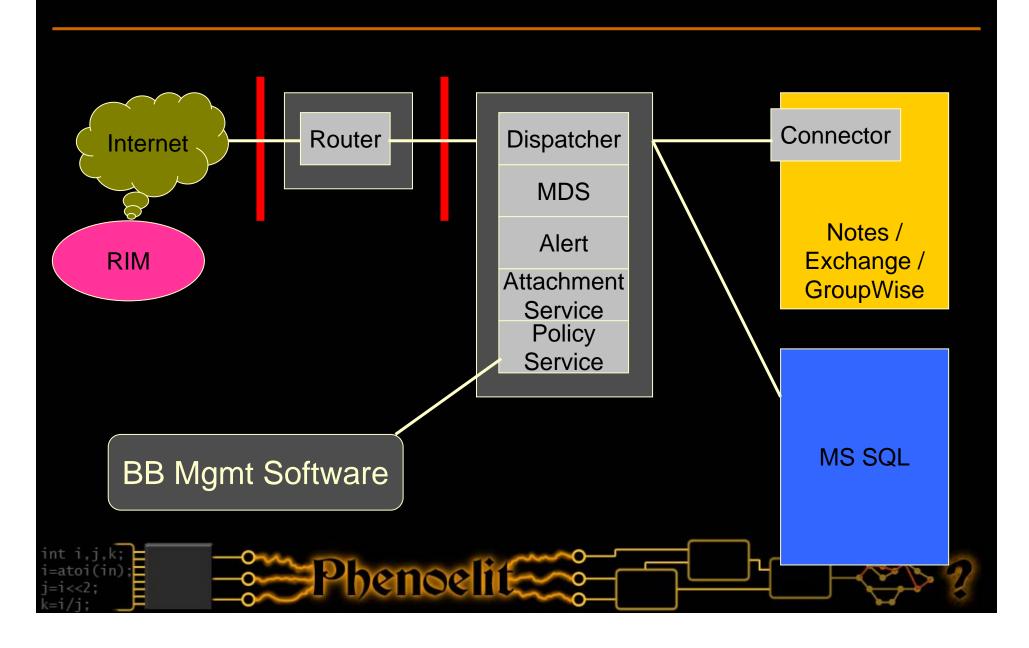
# BlackBerry Enterprise Server

- BES Architecture
- SQL Database
- The beauty of updates
- Code style and quality
- Interesting libraries
- Attachment Service Special





## **BES Architecture**



# BES Accounts

	Logon Locally	Logon as Service	Local Admin	Exchange RO Admin	Exchange MailStore Admin
Service Account					
Server Mgmt Account					
User Admin Account					





## SQL Database

- MS SQL Server with user authentication
  - No integrated authentication for Domino
- Tables for individual messages and mails
- Table with SRP Authentication Key
  - The most important secret between the BES and RIM stored in clear text
- Table with Device Keys
  - Previous, current and new/pending key
  - Can be used for traffic decryption
- Default account: SA / (no password)

# The beauty of updates

- RIM updates the BES
  - Service Packs
  - HotFixes
  - Release and fix notes tend to be extremely entertaining
- Hackers should update BES
  - SABRE BinDiff
  - Free .pdb debug information files in some fixes. Many thanks to RIM.

# Code style & quality

- Massive C++ code
  - By-the-book pattern implementations
  - Large classes
  - STL
  - Harder to reverse engineer
- Surprisingly good
  - STL helps a lot
  - "If in doubt, check again" approach
    - A.k.a. select, select, recv
  - But generally using signed integers, although mostly correct

#### Interesting Libraries – reverse engineered

- Microsoft IStream classes
  - Parsing of Microsoft Office documents
- Microsoft MSHTML4 engine
  - Parsing of HTML documents
- MSXML SDK
  - Installed, no idea what for.
  - MSXML used for Sync server.
- Arizan parsing product
  - Central parsing engine
  - Parsing of PDF and Corel WordPerfect

#### Interesting Libraries – reverse engineered

- Zlib 1.2.1
  - ZIP attachment handling is copy & paste contrib/unzip.c (almost binary equal)
  - Known bugs ©1.2.3 is current
- GraphicsMagick 1.1.3
  - ImageMagick spin-off
  - Fully linked, including debug code and ...





## open source >> source audited

- ...supported and compiled in file formats in GraphicsMagick:
  - ART, AVI, AVS, BMP, CGM, CMYK, CUR, CUT, DCM, DCX, DIB, DPX, EMF, EPDF, EPI, EPS, EPS2, EPS3, EPSF, EPSI, EPT, FAX, FIG, FITS, FPX, GIF, GPLT, GRAY, HPGL, HTML, ICO, JBIG, JNG, JP2, JPC, JPEG, MAN, MAT, MIFF, MONO, MNG, MPEG, M2V, MPC, MSL, MTV, MVG, OTB, P7, PALM, PBM, PCD, PCDS, PCL, PCX, PDB, PDF, PFA, PFB, PGM, PICON, PICT, PIX, PNG, PNM, PPM, PS, PS2, PS3, PSD, PTIF, PWP, RAD, RGB, RGBA, RLA, RLE, SCT, SFW, SGI, SHTML, SUN, SVG, TGA, TIFF, TIM, TTF, TXT, UIL, UYVY, VICAR, VIFF, WBMP, WMF, WPG, XBM, XCF, XPM, XWD, YUV



#### Source audit: Use the Code Luke!

- GraphicsMagick ChangeLog:
  - "coders/avi.c, bmp.c, and dib.c: applied security patch from Cristy."
  - "coders/tiff.c (TIFFErrors): Prevent possible stack overflow on error."
  - "coders/psd.c (ReadPSDImage): Fix stack overflow vulnerability"
  - "coders/tiff.c (ReadTIFFImage): Fix overflow while computing colormap size."
- Odd own format strings in arbitrary text fields of any image format
  - Expect image comment 100%tonne to become 100C:\Windows\temp\bbaAA.tmponne



## Reverse Engineering + Source results I

- Heap overflow in TIFF parser
  - Integer overflow in image data memory requirement allocation
  - Allocation of small (0) memory block for image data





# Reverse Engineering + Source results II

- Heap overflow in PNG parser
  - #define PNG\_USER\_WIDTH\_MAX 1000000L does not prevent integer overflows
  - Overflow in memory allocation counter
  - Allocation of small (1MB) memory block for image data decompression





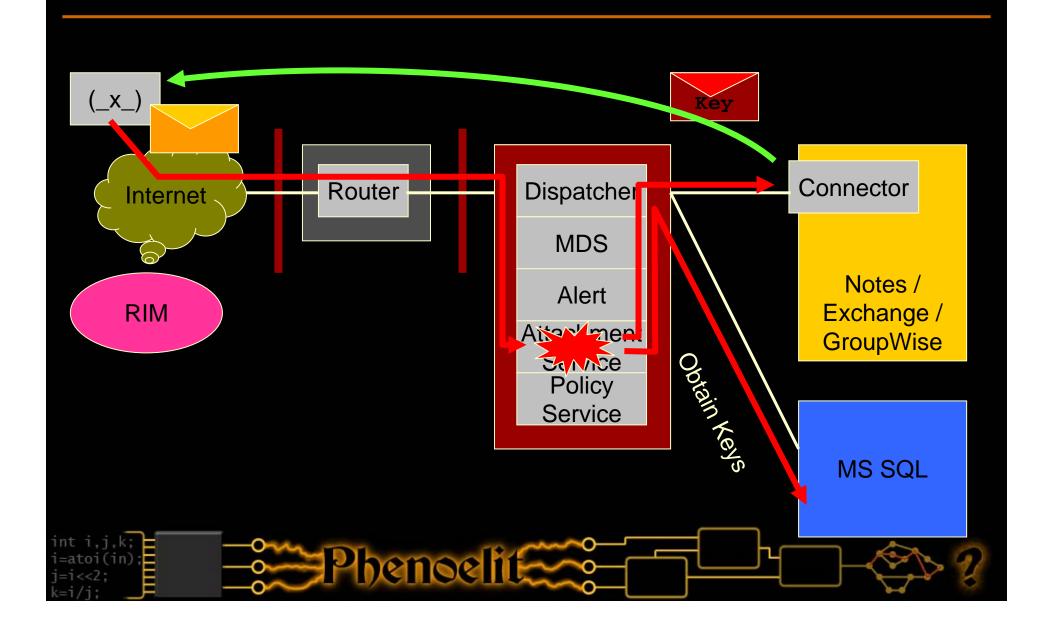
## More Open Source results

- Zlib museum in PNG parser
  - Paying attention?
     Version 1.2.1 used, inclusive decompression bug
  - PNG image data is zip compressed
  - Heap overflow when decompressing image data
  - Your arbitrary BugTraq example works
- Interestingly enough, known libPNG bugs are fixed

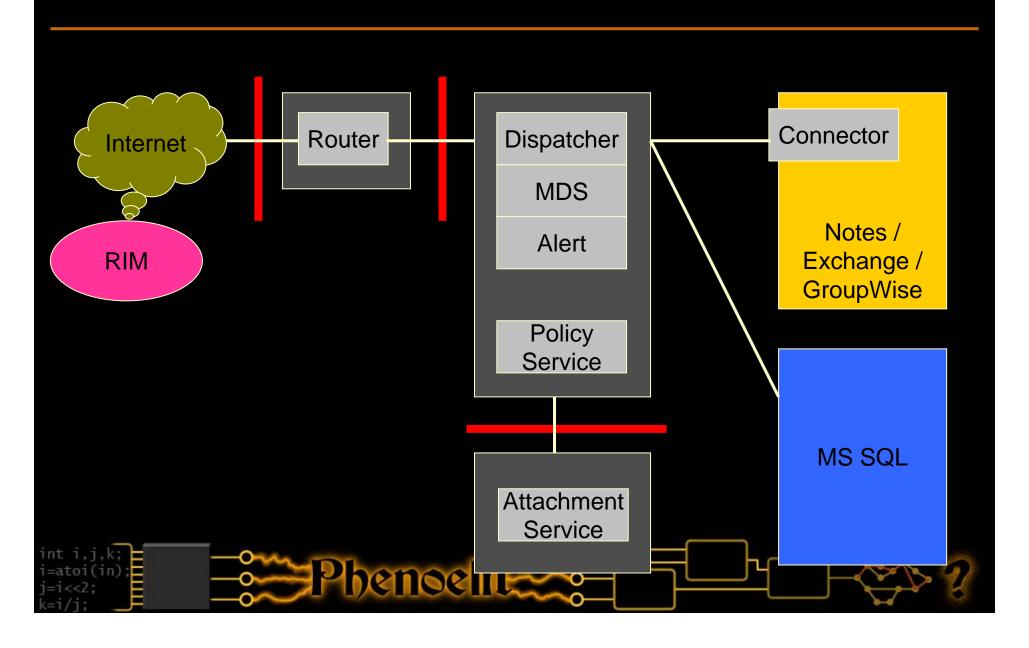




## **BES Architecture Attack**



## BES Architecture must be



## Separate Attachment Service issue

- Remote control
  - TCP port 1999
  - Unauthenticated XML
  - Query
    - Version
    - Statistics
    - Number of processes
  - Set number of processes
    - Recommended test values: 0, 20000

# Step 7

# Mopping up





## Vendor communication

- Vendor and users of the system in question can greatly profit from the analysis done
  - Well planned analysis yields unique insights in the architecture and the effectiveness of fixes
- RIM
  - re-work of attachment image parsing
- RIM customers
  - Moving BES and Database in separate DMZ
  - Separation of the attachment service





Finalizing

- Print offensive T-Shirts
- Meet with everyone involved
- Get drunk
- Send greets to random people, such as:



Phenoelit, 13354, Halvar Flake & SABRE Security, THC, all@ph-neutral, hack.lu, Scusi, mark@vulndev.org, Frank Rieger, the Eschschloraque Rümpschrümp, mac, t3c0, trash, the darklab@darklab.org people and lan Robertson from RIM

